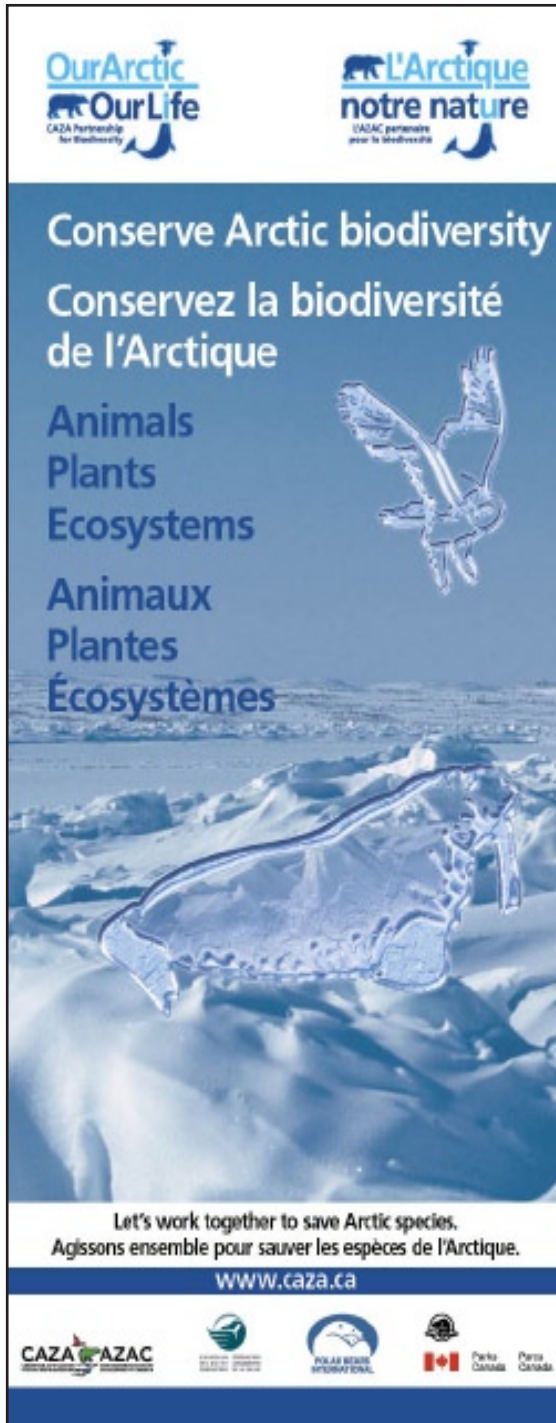


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ARCTIC BIODIVERSITY COMMITTEE REPORT

CAZA has now successfully completed the first phase of its national Arctic Biodiversity Initiative and is reviewing options for the next phases.

From the outset the ABI program was to consist of three broad areas of activity.

The first and most significant is education/communication messaging directed at the vast audiences that CAZA member institutions have access to through on-site visits, community outreach, education programming and various communication tools such as media releases and web sites.

The second is the support that CAZA members can provide to wild populations through managed breeding programs and utilizing their populations to provide support to researchers attempting to answer unique questions on the biology of many Arctic species.

The third area was to be "taking action" in the Arctic to directly address some of the issues that are recognized as being increasingly problematic for species and their habitats.

The first element of the ABI has been very successful. With the support of our partners we have created and distributed a comprehensive tool kit including banners, PSAs, power point programs, brochures

MISSION STATEMENT

Unite the Canadian Zoo and Aquarium community in connecting people to nature through demonstrating dedication to conservation and excellence in animal care.



ARCTIC BIODIVERSITY COMMITTEE REPORT

and a dedicated web site. We received donations from our partners of \$85,000.00 and based on our agreement with Parks Canada, CAZA agreed to commit \$10,000.00 for a total budget of \$95,000.00. To date we have spent or committed approximately \$72,000.00. This leaves a balance of approximately \$23,000.00 for future activities. A portion of the remaining funds will be reserved to support and renew the education/conservation element of the program in 2011. Once the season is completed a survey of members will be undertaken to assess the program and determine what is needed for 2011. It is now time to focus on another key area of the program that of “Taking Action” in the Arctic. There are two broad general areas that this could fall into.

Adopt a Park

The basis of this idea is to have CAZA, its members and partners focus their effort in a single National Park. This would allow CAZA to develop a focused approach to a single area. This focus may also have greater appeal to potential donors than the broader one discussed later. Activities could include:

- Work with PCA to identify needed research/ support in the park
- Solicit funds from donors to support identified priorities in the park.
- Create support mechanisms to assist in the development and maintenance of the park such as ecotourism, volunteerism and solicitation of donations from members and the general public.
- Identify other partners who would be prepared to support the research or operational needs of the park.
- Use the park as a focus of communication for discussions about issues facing Arctic species and their habitats -possibly through the use of video links or web cams in addition to traditional communication tools.

Provide Broad Support to Research in the Arctic

The basis of this concept is that there are a number of areas with significant research needs and that by focusing on one park, programs that are a higher priority on a species or issue basis may be neglected. There is also the reality that some of our members currently are working in the north and that if we focus solely on one park we may miss out on the opportunity of providing support to them. Activities could include:

- Work with PCA, PBI, Arctic Net and other organizations to identify needed research/ support priorities.
- Solicit funds from donors to help support the identified priorities
- Identify other partners who would be prepared to support the research needs in the north.
- Use a variety of projects as the focus of communication for discussions about issues facing Arctic species and their habitats, possibly through the use of video links or web cams in addition to traditional communication tools.

At its recent meeting the Board reaffirmed its commitment to the ABI program and directed that the committee continue to explore options and opportunities to move forward while maintaining the education component of the program. Much good work has been completed to date however much more still needs to be done to realize the full potential of this program. If you have any thoughts, ideas or suggestions I would encourage you to share them with the committee, through its chair, Jack Sisson or the National Office.

CONSERVATION AND EDUCATION COMMITTEE REPORT



Jill Marvin
Chair C&E Committee

The Conservation and Education committee has had a busy year with much of its activities focused on the Arctic Biodiversity Initiative that is summarized in a separate report in this newsletter. In addition work has begun or continued in a number of other areas.

The Frogs Forever program continues to be a priority for the Association. The Board has decided to continue to direct the funds donated for amphibian conservation to that effort and as a result a notice will be sent to CAZA members that applications will be considered for amphibian research funding. At this time there is \$8000.00 available. The request will go out in November of 2010 with a deadline of Dec. 31 2010; review would be completed in January 2011 and successful grant applications will be notified by February 2011.

The activities carried on under the direction of the Canadian Endangered Species Program (CESP) is the responsibility of this committee. The activities that have occurred in the last year are summarized in a separate report in this newsletter.

The Board has decided that a thorough review of all of CAZA's conservation programs including the CESP will be carried out in 2011. The objective is to ensure that they continue to meet the needs of the Association and the membership.

In June of 2010, the National Office received an invitation to join the World Zoo & Aquarium Conservation Database (WAZACD) project. This database was started by EAZA and they are currently seeking participation globally. CAZA will continue to review the invitation and proposed MOU. If CAZA decides to pursue the partnership, sufficient resources (time) and the designation of key members will be required to create and maintain the database.

In August of 2010 and again at the AZA conference in September, the AZA task force presented their long term recommendations for managed populations. Collection sustainability of each managed population will be assessed and the population placed in one of three levels; Green, Yellow and Red; as well each category will be classified as to participation and eligibility. There is an intent to expand non AZA member involvement both nationally and internationally and to make such participation more flexible. The CAZA office will stay in close communication with AZA staff to ensure that the processes for CAZA members will continue as previously established, or be simplified.

The topic of species specific standards like 'elephant standards' were reviewed briefly during the CAZA spring Board meeting and subsequent discussions with the Accreditation Commission and the CAZA office. AZA now has 11 Species Animal Care Manuals completed with more to come. AZA has given CAZA permission to adopt these manuals and make them available to CAZA members. More work will be required to determine how best to integrate these into the CAZA accreditation program

I would like to thank all committee members, the Board and especially Greg Tarry and Bill Peters for their continuous support in the development of the various initiatives and projects of the Conservation Committee over the past 5 years.

FROM THE PRESIDENTS DESK LA PLUME DU PRÉSIDENT



Rachel Léger

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Valley Zoo

Member of IUCN
The World Conservation Union
Member of WAZA
The World Zoo Assoc.

As your outgoing President, I am astonished with the amount of work accomplished during the past year. As I finish my President's reign, other Board members end their term and have either chosen to run again for election or leave the Board. We therefore had some vacancies to fill and it was not easy. It is imperative that new people get involved to fill positions on the Board, on the executive, and on committees. There is too much burden on the board members' shoulders and we desperately need more help.

We have a vision: *Animals and their habitats are respected and valued by all Canadians. And a mission: Unite the Canadian Zoo and Aquarium community in connecting people to nature through demonstrating dedication to conservation and excellence in animal care.*

This vision and mission are found in our new 2010 Strategic Plan including strategic directions that lead to a 2010-2015 Operations Plan with many, many goals and objectives to be fulfilled.

We have fourteen committees for nine board members and two part-time staff members. This task is immense but I am always impressed by the

En tant que présidente sortante, je suis étonnée de la quantité de travail accomplie au cours de l'année écoulée. Comme je termine mon règne de présidente, d'autres membres du Conseil finissent leur mandat et choisissent de se représenter aux élections ou de quitter le Conseil. Nous avons donc eu des postes à combler et cela n'a pas été facile. Il est impératif que de nouvelles personnes s'impliquent pour combler des postes au Conseil d'administration, à l'exécutif et aux comités. Il y a un trop lourd fardeau sur les épaules des membres du Conseil et nous avons désespérément besoin d'aide.

Nous avons une vision : *Les animaux et leurs habitats sont respectés et appréciés de tous les Canadiens.* Et une mission : *Unir la communauté des zoos et aquariums canadiens dans le but de rapprocher les gens de la nature, tout en faisant preuve de dévouement à la conservation et d'excellence dans les soins des animaux.*

Cette vision et cette mission se trouvent dans notre nouveau Plan stratégique de 2010 qui comprend les orientations stratégiques menant à un Plan opérationnel pour la période 2010-2015, avec de nombreux objectifs et beaucoup de buts à remplir.

Nous avons quatorze comités pour neuf membres du Conseil et deux membres du personnel à temps partiel. Cette tâche est immense mais je suis toujours impressionnée par la manière dont les membres du Conseil consacrent tant de temps et d'énergie à l'AZAC. J'ai lu vos rapports et j'ai été émerveillée par la quantité de travail effectuée. Je tiens à exprimer mes plus sincères remerciements pour votre participation.

Je suis heureuse d'être en mesure de vous informer que l'AZAC a grandi et mûri en tant qu'organisation professionnelle. Nous sommes maintenant beaucoup plus présents lorsque des décisions sont prises qui affectent notre industrie et lorsque des politiques sont débattues. Nous avons fait des progrès avec les divers gouvernements, et nous savons que nous devons continuer

FROM THE PRESIDENTS DESK

manner in which members of the Board devote huge amounts of time and energy to CAZA. I read your reports and was impressed by the amount of work done. I want to express my most sincere appreciation for your involvement.

I am pleased to be able to report to you that CAZA has grown and matured as a professional organization. We are now much more present when decisions are made that affect our industry and when policies are being debated. We have made inroads with various governments, and we know that we must continue to do so.

I'd like to reflect briefly on what has been accomplished this year. First, our Arctic Biodiversity Initiative was launched and implemented, and I believe we made incredible progress in developing – with our partners - a first class education and outreach program. We now have to create the second phase, and that starts now. We've also carried out an important review of accreditation, the basis of our Association, and your views will be crucial in helping to make the recommended changes to the program.

We also have the bi-monthly CAZA Newsletter and growing media relations as CAZA develops a stronger public profile.

There is one special issue I would like to bring to your attention today. The federal government has approved new legislation that regulates bylaws for organizations like our Association. It means we must review our bylaws before it comes into force next year; one of the issues we need to think about is the current structure of the Board with its directors representing Group A, Group B and at large members. I'd simply like to ask you to think about whether this structure, set in place a number of years ago, remains logical or whether it should be modified. We'll be developing some options on this question and will be in touch with all of you to get your advice.

LA PLUME DU PRÉSIDENT

sur cette voie.

Je voudrais m'arrêter brièvement sur ce qui a été accompli cette année. Premièrement, notre Initiative sur la biodiversité arctique a été lancée et mise en œuvre, et je crois que nous avons fait des progrès incroyables dans le développement - avec nos partenaires de programmes éducatifs et de sensibilisation de première classe. Nous devons maintenant créer la deuxième phase, qui commence maintenant. Nous avons également procédé à un examen important de l'accréditation, la base de notre Association, et votre point de vue sera essentiel pour aider à apporter les changements recommandés au programme.

Nous avons également le bulletin bimensuel de l'AZAC et nos relations avec les médias se développent de plus en plus, donnant à l'AZAC une forte visibilité publique.

Il y a une question particulière que je voudrais porter à votre attention aujourd'hui. Le gouvernement fédéral a approuvé une nouvelle législation qui régleme les statuts des organismes tels que notre Association. Cela signifie que nous devons revoir nos statuts avant son entrée en vigueur l'année prochaine ; l'une des questions à laquelle nous devons réfléchir porte sur la structure actuelle du Conseil d'administration avec ses administrateurs représentant le Groupe A, Groupe B, et les membres. Je voudrais simplement vous demander de réfléchir pour savoir si cette structure mise en place voilà un certain nombre d'années reste logique ou si elle doit être modifiée. Nous allons développer quelques options sur cette question et serons en contact avec vous pour avoir votre avis.

Je saisis cette occasion pour remercier tous et chacun pour tous le temps, les efforts et l'expertise que vous donnez à votre Association. Je comprends tout à fait le travail supplémentaire que cela implique puisque vous avez tous un ordre du jour bien rempli avec votre emploi



FROM THE PRESIDENTS DESK

LA PLUME DU PRÉSIDENT

I take this opportunity to thank each and every one for all the time, effort, and expertise you give to your Association. I can appreciate the extra work it is as you all have full agendas with your regular job.

I also want to express my sincere gratitude to Bill Peters and Greg Tarry for their expertise, their support, their all time presence. I was sure of one thing when I accepted the President's task...it was to accept while they are both on duty. You make our job much easier and you make us look organized and professional.

With all my respect,
Rachel Léger

régulier.

Je tiens également à exprimer ma sincère gratitude à Bill Peters et Greg Tarry pour leur expertise, leur soutien, et leur présence en tout temps. J'étais sûre d'une chose, lorsque j'ai accepté la tâche de présidente ... c'était d'accepter pendant qu'ils sont tous deux encore en service. Vous facilitez notre travail et vous nous faites paraître organisés et professionnels.

Avec tout mon respect,
Rachel Léger

ACCREDITATION COMMISSION REPORT

John Moran, Chair, Accreditation Commission

At the annual conference, the Commission awarded accreditation to the Saskatoon Forestry Farm Park and Zoo, Indian River Reptile Zoo, BC Wildlife Park, St-Felicien Zoo and the Granby Zoo.

The Commission and CAZA Board discussed the ongoing development of the mentoring program for potential members. At this time we are working with two facilities, one in Kelowna BC and one in Brockville ON. The Board also approved a process for dealing with complaints received regarding the operations of an accredited member.

Scheduled Accreditation visits for 2011 are:

- Magnetic Hill Zoo, Moncton, NB
- Marineland of Canada, Niagara Falls, ON
- Edmonton Valley Zoo, Edmonton AB

The commission has been working on a new system of grading facilities during the accreditation visit. The main objectives of the program are to create a more objective, transparent and consistent process. This process was tested on two facilities this year. In 2011 both the existing and new forms will be used during the accreditation inspections with the decisions on accreditation being based on the existing system. Our intent is to be able to move to the new system in 2012.

The Commission has also begun developing an Inspection form for Affiliate Members who house wildlife and are not open to the public. Once the new accreditation system is in place the Affiliate Inspections will use the same model.

The Accreditation Commission members are Denise Prefontaine, Serge Lussier, Clément Lanthier, Chantal Proulx and Bill Peters. I would like to thank them for their hard work and support in the past year.

2010 CAZA ANNUAL CONFERENCE

Rachel Léger
CAZA Past President

The Montreal CAZA conference is behind us and I think we can say Mission accomplie!

We welcomed 105 delegates from all CAZA institutions except for one. We had a great conference program, poster session, exhibitors, and some very interesting social events!

The theme "Biodiversity in jeopardy, where do we fit?" examined the role of Zoos and Aquariums in this vital field of preservation of biodiversity. Our sessions on Arctic Conservation; Zoological institutions as in situ conservation partners; Connecting people with nature; as well as our partner's presentations were well introduced by our keynote speaker Dr Dominique Berteaux from the Canada Research Chair in Conservation of Northern Ecosystems. There appeared to be a consensus that all of the speakers were particularly interesting and contributed well to the conference theme.

The conference generated close to \$3000 with the silent auction, thanks to everybody's donations, as well as extra revenue, but finances were not totally completed at the time of writing this article. All funds as you know will be sent to CAZA.

I want to express again my sincere appreciation to the organizing committee who made this conference a success. It is a privilege to have such great personnel.

Many thanks also to our sponsors. The conference would have not been possible without the support of the Friends of the Biodôme, Interzoo, Agribrands Purina Canada and Aquanov Canada.

And many thanks to everyone for your presence and full participation. We hope you had time for lots of exchanges with your peers...and we really hope you had a wonderful time in Montréal.

I am really glad I could terminate my Presidency mandate with a conference I am proud of, thanks to the organizing committee.

RÉUNION ANNUELLE DE L'AZAC 2010

Rachel Léger
Présidente sortante de l'AZAC

Le congrès montréalais de l'AZAC est derrière nous et nous pouvons sans gêne avouer que c'est Mission accomplie. Nous avons accueilli 105 congressistes provenant de toutes les institutions de l'AZAC à l'exception d'une seule. Nous avons, tout au long de la semaine, assisté à un programme de conférences, des présentations d'affiches et d'exposants, de même que des activités sociales des plus intéressantes.

Le thème « Biodiversité en péril, comment y faire face? » nous a permis d'examiner le rôle des zoos et aquariums dans ce domaine vital qu'est la préservation de la biodiversité. Les sessions de conférences : La conservation de l'Arctique; Les institutions zoologiques comme partenaires en conservation in situ; Relier l'humain à la nature; de même que les présentations de nos partenaires ont été bien introduites par notre conférencier d'ouverture le docteur Dominique Berteaux de la Chaire de recherche du Canada en conservation des écosystèmes nordiques. Suite aux commentaires reçus, il y a eu un consensus sur la qualité des conférenciers et leur contribution appréciée à la thématique du congrès.

Le congrès nous a permis d'amasser tout près de 3 000 \$ lors de l'encan silencieux grâce aux articles généreusement offerts par chacun des participants. Des revenus supplémentaires sont aussi à prévoir, mais les résultats financiers n'étaient pas terminés au moment d'écrire cet article. Comme vous le savez, tous les profits sont envoyés à l'AZAC.

Je désire encore une fois remercier sincèrement les membres du comité organisateur qui ont fait de ce congrès un véritable succès. C'est un réel privilège de pouvoir compter sur du personnel de cette qualité!

Un grand merci à nos commanditaires. Cette conférence n'aurait pas été possible sans l'appui de la Société des amis du Biodôme, Interzoo, Agribrands Purina Canada et Aquanov Canada.

Et un grand merci à vous tous pour votre présence et votre participation. Nous espérons que vous avez eu le temps d'échanger avec vos pairs...et nous souhaitons que vous ayez apprécié votre séjour à Montréal!

Je suis vraiment heureuse d'avoir pu conclure mon mandat de présidente par une conférence dont je suis fière, et ce, grâce au comité organisateur.

CAZWV MOU SIGNED

At the meeting of the CAZA Board in Montreal, an MOU designed to expand collaborative activities between the Canadian Association of Zoos and Aquariums and the Canadian Association of Zoo and Wildlife Veterinarians was signed. The objective of the MOU is to ensure that the parties maintain and expand on the current working relationship between CAZA and CAZWV regarding programs and projects of mutual interest. Together the resources of CAZA and CAZWV provide a greater capacity for improving animal health and welfare through collaborative work.

Under the MOU, the Parties agree to explore the potential of working together in areas of common interest, by:

- Broadening and encouraging opportunities for collaboration regarding programs and projects of mutual interest;
- Disseminating information about each organizations' cooperative or independent activities through their respective networks.

The Parties further agree to work together to develop cooperation in improving animal health and welfare and the sharing of expertise in a spirit of equality and reciprocity.

Finally, the Parties agree to facilitate cooperation between CAZA and CAZWV and their members through active communications. Cooperative activities that may include but are not limited to:

- Periodically scheduling joint or shared annual conferences.
- Allowing members of both associations to register for the others' conferences at member rates.
- Inviting representatives to address the Boards of the partner association.
- Providing access to each association's publications to the others' members.
- Creation of an animal health committee in the CAZA committee system.

The detailed arrangements of each activity will be negotiated as required.



Rachel Léger CAZA President and Dr. Doug Whiteside
CAZWV Past President sign the joint MOU

OTTAWA REPORT



Bill Peters
National Director
Directeur national

Following is the report presented to the Board of Directors and the membership at the recent annual conference summarizing the activities of the National Office over the last year.

Highlights:

Arctic Biodiversity

This file has been the most active for National Office during 2010. The first phase – communications and outreach – of an intended two-pronged approach was executed in the first half of the year, and planning is underway for the second – CAZA's support for work in the field.

Accreditation

Pursuant to Board direction, the Accreditation Commission and National Office have developed a set of recommendations to modify the inspection and assessment process – instituting a quantified assessment, and beginning a series of mid-term inspections for targeted facilities.

CAZA NEWS is published bi-monthly by the Canadian Association of Zoos and Aquariums. It is issued to members as a service and is also available on a subscription basis. CAZA is a non-profit organization established to promote and encourage the advancement and improvement of zoology, education, conservation and science among its members.

Editor, Greg Tarry
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Established in 1975, CAZA is operated by the members, for the members. A volunteer board of Directors is elected from the membership to provide a variety of services and programs. The Board is supported by member institutions and individuals across the country who assist in providing services to the membership.

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RAPPORT D'OTTAWA

Voici le rapport présenté au Conseil d'administration et aux membres lors du récent congrès annuel résumant les activités de l'année du bureau national.

Faits saillants :

Biodiversité de l'arctique

Ce dossier a été le plus actif du bureau national en 2010. La première phase - communication et sensibilisation – une approche à deux volets, a été exécutée durant la première moitié de l'année, et une planification pour la seconde moitié est en cours - le soutien de l'AZAC pour les travaux dans ce domaine.

Accréditation

Conformément aux directives du Conseil, la Commission d'accréditation et le bureau national ont mis au point un ensemble de recommandations visant à modifier le processus d'inspection et d'évaluation – en instaurant une évaluation quantifiée et une série d'inspections à mi-parcours pour les installations visées.

Relations avec le gouvernement

Le travail avec la Colombie-Britannique au cours de la dernière année a porté ses fruits dans l'introduction d'exigences provinciales pour l'accréditation de l'AZAC touchant tous les établissements qui détiennent et montrent des espèces exotiques faisant partie d'une liste désignée. Ceci est considéré comme une première étape importante dans la stratégie visant à implanter des règles similaires dans d'autres provinces.

Commandite

Les discussions se poursuivent pour une nouvelle approche de l'AZAC – l'appui pour une cause. Le Conseil a reçu une proposition de parrainage d'un autre détaillant qui générerait 45 000 dollars pour chaque promotion sur une période de deux ans. Le promoteur est Papiers Cascades, une société verte ayant une bonne réputation.

Campagne nationale de sensibilisation

Le travail de développement se poursuit pour une campagne nationale de sensibilisation proactive. Compte tenu que notre approche précédente qui reposait sur les matériaux générés par nos membres n'a pas produit de

OTTAWA REPORT

Government Relations

The work with B.C. over the past year or so has paid off in the introduction of the provincial requirement for CAZA accreditation of all facilities in the province possessing and displaying a designated list of exotic species. This is seen as the first major step in bringing in a similar regime in other provincial jurisdictions.

Sponsorship

As discussions continue about a new CAZA approach – cause-based support- the Board has before it a proposal for another retail sponsorship that would generate \$45,000 in funding for each of a two-year promotion. The proponent is Cascades Paper, a reputable, green corporation.

National Awareness

Development work continues on a proactive national awareness campaign. Given the reality that our previous approach which relied on materials being generated by our members has not produced results, arrangements have been put in place with a contract writer, and the National Awareness Committee will be reviewing the product this week.

Arctic Biodiversity

CAZA's national education/outreach program for International Year of Biodiversity 2010 focussed on Arctic Biodiversity.

Developed in partnership with three organizations – Parks Canada, the Canadian Wildlife Federation and Polar Bears International – which provided significant funding and in-kind support, the communications package has reportedly been used extensively by a number of CAZA institutions. This was the most extensive, and certainly the most professional communications tool kit assembled to date for the Association; as in past promotions it was designed primarily to support delivery of education and awareness programs at the community level, albeit elements such as the dedicated website were delivered nationally.

RAPPORT D'OTTAWA

résultats, des arrangements ont été mis en place avec un rédacteur contractuel, et le comité de sensibilisation nationale se penchera sur ce sujet cette semaine.

Biodiversité de l'Arctique

Le programme national d'éducation et de sensibilisation de l'AZAC en l'honneur de l'Année internationale de la biodiversité 2010 était axé sur la biodiversité arctique. Développé en partenariat avec trois organisations - Parcs Canada, la Fédération canadienne de la faune et Polar Bears International - qui ont apporté un financement important et un soutien en nature, le programme de communication a été largement utilisé par un certain nombre d'institutions de l'AZAC. Ce fut la trousse d'outils de communication la plus importante et certainement la plus professionnelle créée à ce jour pour l'Association. Comme pour les promotions passées, elle a été conçue principalement dans le but d'appuyer la prestation de programmes d'éducation et de sensibilisation au niveau communautaire, mais certains éléments tels que le site web à ce sujet ont été délivrés au niveau national.

La phase deux de l'engagement continu de l'AZAC servira à soutenir les travaux dans ce domaine - éventuellement par le biais du programme «Adoptez un parc ». Les discussions se poursuivent avec nos partenaires et collègues pour définir les résultats attendus et déterminer les détails du programme.

Selon les préparatifs actuels, les éléments du programme d'éducation et de sensibilisation se poursuivront jusqu'en 2011 et au-delà, conformément à la décision du Conseil à savoir si notre engagement dans la programmation pour la biodiversité arctique deviendra une responsabilité permanente.

Accréditation

Plusieurs éléments, tels que les examens minutieux de la part des médias, des militants et dans une certaine mesure de nos visiteurs, s'ajoutant à des événements tels que les controverses à Mountain View, l'examen du Zoo de Calgary et des demandes continues de renseignements et des plaintes sur les installations d'autres

OTTAWA REPORT

Phase Two of the continuing CAZA commitment is to be support for work in the field – possibly delivered through an “adopt-a-park” program. Discussions continue with our partners and colleagues to define the expected outcomes and then to chart the details of the program. Current plans are that the educational and outreach program elements will be continued into 2011 and beyond, in accordance with the Board’s decision that our commitment to Arctic Biodiversity programming is an ongoing responsibility.

Accreditation

Continued intense scrutiny by media, activists and to some extent our visitors, coupled with events such as the controversies at Mountain View, the review of Calgary Zoo, and a continuing series of inquiries/complaints about other member facilities prompted consideration of means to tighten enforcement and monitoring of the Accreditation Program.

Starting with a proposal to launch mid-term inspections of accredited facilities, consideration has been given to a reliable, credible methodology for identifying those facilities that are accredited, but have identified weaknesses in some important areas. This led to the elaboration of a quantified scoring system for all standards on the accreditation inspection form, resulting in scoring that would support not only an overall pass/fail but also a rating of achievement in each area of the assessment. The system would therefore identify, in an objective manner, the facilities that need to make improvements in some areas of their performance. In such cases, interim inspections would be scheduled at the mid-term point.

Another tidying-up of the process would be the requirement for the CAZA Accreditation Commission to review and take a decision on inspections carried out by AZA of Canadian facilities – in the past this has not been done routinely.

Considerable work has also been completed in develop-

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membres, nous conduisent à envisager des moyens de renforcer l’application et le suivi du programme d’accréditation.

A partir d’une proposition visant à procéder à des inspections à mi-parcours des établissements accrédités, nous étudions une méthodologie fiable et crédible pour identifier les installations agréées qui détectent des faiblesses dans certains domaines importants. Cela a conduit à l’élaboration d’un système de notation quantifiée pour toutes les normes sur le formulaire d’inspection d’accréditation, résultant dans une notation qui indiquerait non seulement une note générale de passage ou d’échec, mais aussi une notation du rendement dans chaque domaine de l’évaluation. Le système serait donc d’identifier d’une manière objective les installations qui doivent apporter des améliorations dans certains domaines de leur performance. Dans de tels cas, des inspections intermédiaires serait prévues à la mi-parcours.

Une autre remise en ordre du processus serait l’obligation pour la Commission d’accréditation de l’AZAC d’examiner et de prendre une décision quant aux inspections effectuées par l’AZA des installations canadiennes - dans le passé, cela n’a pas été fait régulièrement.

Un travail considérable a également été achevé dans l’élaboration d’un formulaire d’inspection à être utilisé dans la certification des candidats demandant le statut de société affiliée.

Relations gouvernementales

Le dossier le plus important dans ce domaine a été le travail avec le ministère provincial de l’Environnement de la C.-B. en vue d’introduire l’accréditation obligatoire pour toutes les installations dans la province possédant et présentant des espèces exotiques faisant partie d’une liste provinciale.

En tant que première étape de la croisade de l’AZAC visant à établir nos normes pour l’exploitation d’un zoo ou un aquarium à travers le Canada, le programme de la Colombie-Britannique s’est déroulé sans heurt. En fait, aucune des installations identifiées comme candi-

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ing an inspection form for use in certifying applicants for affiliate status.

Government Relations

The most significant file in this area has been the work with the BC Ministry of the Environment to introduce a mandatory accreditation requirement for all facilities in the province in possession of, and exhibiting, species on a provincial list of exotics.

As the first step in CAZA's crusade to make our standards the basis for operation of a zoo or aquarium throughout Canada, the BC program has gone smoothly. In fact, none of the facilities identified as potential applicants for accreditation have come forward although several contacted us for information and it is possible that two or more applications could proceed in the future.

There has been no further progress with the Alberta Ministry, which is apparently still considering whether to move in the same direction as BC, and there have been no new developments in Ontario. However, the City of Toronto, at our urging has agreed to consider amendment of their bylaw that requires accreditation for any business bringing exotics into the city to accept an affiliate certification by CAZA as sufficient for their purposes. The Board has before it a proposal for an affiliate inspection form.

Additionally, there has been considerable work invested with CFIA and Environment Canada in attempting to iron out a CFIA directive that has seemed to close off all permits for importation of insects by our members and other Canadian businesses. This development has caused tremendous concern for a number of our members, as well as for the pet trade in the country. At this point we are optimistic that a solution can be developed with Environment Canada and efforts continue in that direction.

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Le dossier le plus important dans ce domaine a été le travail avec le Ministère de l'Environnement de la Colombie-Britannique pour introduire une exigence d'accréditation obligatoire pour toutes les installations de la province possédant, et exhibant, des espèces figurant sur une liste provinciale d'exotiques.

Il n'y a pas eu de nouveaux progrès avec le ministère de l'Alberta, qui apparemment décide encore s'il ira dans la même direction que la Colombie-Britannique, et il n'y a eu aucun nouveau développement en Ontario. Toutefois, la Ville de Toronto, à notre demande, a convenu d'examiner une modification de son règlement qui exige l'accréditation de toute entreprise possédant des animaux exotiques dans la ville ; cette modification viserait à accepter une certification d'affiliation par l'AZAC qui serait suffisante pour leurs besoins. Le Conseil étudie présentement une proposition de formulaire d'inspection menant à l'affiliation.

En outre, nous avons investi un travail considérable avec l'ACIA et Environnement Canada pour tenter d'aplanir une directive de l'ACIA qui semble refuser d'émettre des permis pour l'importation d'insectes par nos membres et d'autres entreprises canadiennes. Cette évolution a suscité des inquiétudes considérables pour un certain nombre de nos membres, ainsi que pour le commerce des animaux dans le pays. À ce stade, nous sommes optimistes qu'une solution peut être trouvée avec Environnement Canada et les efforts se poursuivent dans cette direction.

Commandite

Le Conseil a convenu que l'AZAC a besoin de développer une nouvelle approche de manière à générer un soutien financier pour ses programmes de conservation et d'éducation. Ces dernières années, diverses promotions nationales ont généré des ressources importantes qui ont été investies dans la programmation des membres, mais elles étaient toutes liées aux commandites de vente au détail comprenant des laissez-passer gratuits fournis par les membres participants. Cette approche fonctionne pour certains membres, mais entraîne des difficultés pour d'autres ; ces parrainages à ce jour ont

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Sponsorship

The Board has agreed that CAZA needs to develop a new approach to generating funding support for its conservation and education programming. For the past several years, various national promotions have generated significant resources that have been invested in member programming, but all have been linked to retail sponsorships involving some free passes provided by participating members. This approach works for some members but causes difficulties for others; the sponsorships to date have been one-time relationships.

Board discussion has focussed on development of a new approach that would recruit supporters – corporations, foundations, other agencies that share CAZA's objectives and are able to contribute significant funding because they agree with our cause. This approach would de-link their support from a retail transaction. While this approach is agreed-upon, the necessary work to put it in place is yet to be done. In the meantime, the Reid agency in Toronto has continued to recruit potential retail sponsors on CAZA's behalf. A proposal from Cascades Paper, a respected national green corporation, is before the Association for consideration. It is a two-year promotion very similar in nature to past promotions, involving free kid's passes in exchange for yearly contributions of \$45,000. If the deal goes ahead, Cascades has indicated an interest in developing locally-based promotions with interested CAZA members. The current chair of CAZA's business development committee, John Nightingale, is working on a proposed approach to development of a cause-related program and will provide more details at the upcoming Board meeting.

National Awareness

CAZA's National Awareness Committee has developed and endorsed a proactive approach to generating more understanding among key target audiences for the role and contributions of Canada's accredited zoos and aquariums. It is based on the development of content and materials that would be primarily marketed by com-

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été des événements non renouvelés.

L'examen du Conseil met l'accent sur une nouvelle approche qui serait de recruter des partisans - entreprises, fondations, autres organismes, qui partagent les objectifs de l'AZAC et sont en mesure de contribuer un financement important car ils soutiennent notre cause. De cette manière, leur soutien ne prendrait plus la forme d'une opération de vente au détail.

Bien que cette approche soit acceptée, les travaux nécessaires pour la mettre en place sont encore à faire. Entretemps, l'agence Reid à Toronto continue de recruter des commanditaires de vente au détail au nom de l'AZAC. Une proposition de Papiers Cascades, une société verte nationale respectée, est présentement considérée par l'Association. Il s'agit d'une promotion de deux ans de nature très semblable aux promotions passées, impliquant des laissez-passer gratuits pour enfants en échange de contributions annuelles de 45 000 \$. Si la transaction va de l'avant, Cascades a manifesté un intérêt dans le développement de promotions locales auprès de membres intéressés de l'AZAC.

John Nightingale, le président actuel du comité de développement des affaires de l'AZAC, travaille sur l'approche proposée pour le développement d'un programme lié à une cause et nous donnera plus de détails à la prochaine réunion du Conseil.

Campagne nationale de sensibilisation

Le comité de sensibilisation nationale de l'AZAC a élaboré et adopté une approche proactive visant à générer une meilleure compréhension du rôle et des contributions des zoos et aquariums accrédités du Canada. Elle est basée sur le développement d'un contenu et de matériel qui seraient principalement commercialisés par les agents de communication des institutions membres.

Le plan initial impliquait directement les membres dans la conception de divers éléments mais il est devenu clair au cours de la dernière année que ceci n'est pas pratique - ces gens n'ont tout simplement pas suf-

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munications officers in member institutions.

The original plan called for members to generate content for the materials and it has become clear over the past year that this is not practical – these officers simply do not have the luxury of time sufficient to develop this product for the Association.

With the agreement of the National Awareness Committee, National Office has contracted with Michelle Woodard, a freelance researcher/writer based in Calgary to develop and produce a program of articles and other materials that would be distributed to members for marketing in their regions. Ms. Woodard played a key role in generating content for this year's Arctic Biodiversity Initiative, and has produced high quality material at a reasonable cost.

The program outline, complete with a model release is before the National Awareness Committee.

Other Activities

A great deal of time and energy was committed to two controversial files during the year.

The first was the review of circumstances at Mountain View that generated an enormous amount of public attention and controversy. CAZA's Accreditation Commission sent an inspection team to review conditions at the facility and its report resulted in a decision to revoke accreditation; at the same time Mountain View reached a decision to dispose of its exotic animal collection and to concentrate on native endangered species – and consequently did not renew its membership for 2010. The media controversy aroused by these issues, complicated by the role played by BCSPCA required a considerable time investment from National Office.

Similarly, the special review requested by Calgary Zoo, carried out in conjunction with AZA required an inordinate amount of time from the National Director. Those involved - including our AZA colleagues - have agreed that this was the most demanding such effort of its type.

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fisamment de temps pour développer ces produits pour l'Association.

Avec l'accord du comité de sensibilisation nationale, le bureau national a confié à Michelle Woodard, une chercheuse / écrivaine indépendante de Calgary, la tâche de développer et produire un programme d'articles et autres documents qui seraient distribués aux membres à des fins de commercialisation dans leur région. Mme Woodard a joué un rôle clé dans la production de contenu pour l'initiative de la biodiversité de l'Arctique, et a produit du matériel de haute qualité à un coût raisonnable.

Les grandes lignes du programme, incluant un modèle de communiqué de presse, sont revues par le comité de sensibilisation nationale.

Autres activités

Beaucoup de temps et d'énergie ont été consacrés à deux dossiers controversés au cours de l'année.

Le premier a été l'examen de la situation de Mountain View qui a généré une énorme attention du public et beaucoup de controverse. La Commission d'accréditation de l'AZAC a envoyé une équipe d'inspection pour examiner les conditions de l'établissement et son rapport a abouti à une décision de révoquer cette accréditation ; Mountain View a en même temps pris la décision de céder sa collection d'animaux exotiques et de se concentrer sur les espèces indigènes en voie de disparition - et par conséquent n'a pas renouvelé son adhésion pour 2010. La controverse médiatique suscitée par ces questions, compliquée par le rôle joué par la BCSPCA, a nécessité un investissement de temps considérable de la part du bureau national.

De même, l'examen spécial demandé par le Zoo de Calgary, réalisé en collaboration avec l'AZA, a demandé un temps excessif du directeur national. Ceux qui étaient impliqués - y compris nos collègues de l'AZA - ont convenu que cette initiative fut des plus exigeantes. Il est intéressant de noter que les membres de l'équipe, de



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It's worth noting that the review team members from AZA and CAZA received an Outstanding Service Award at the recent AZA conference in Houston.

A number of important lessons were learned in this exercise that will be helpful if future such cases arise. AZA and CAZA officials have agreed that the level of collaboration between the two organizations was exceptional, and should be recognized as such.

Other notable activities for National Office have included close collaboration with the Finance Committee headed by Serge Lussier in developing recommendations for Board consideration to restructure our financial and accounting system, as well as initial work in identifying possible bylaw amendments. Greg Tarry has been instrumental in both activities.

As noted in past reports, media relations continues to grow in importance as CAZA develops a stronger public profile.

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l'AZA et de l'AZAC, participant à l'examen ont reçu un prix pour service exceptionnel rendu lors du tout dernier congrès de l'AZA à Houston.

Un certain nombre de leçons importantes ont été tirées de cet exercice qui sera utile si de tels cas se présentent à l'avenir. Les fonctionnaires de l'AZA et de l'AZAC ont convenu que le niveau de collaboration entre les deux organisations a été exceptionnel, et devrait être reconnu comme tel.

D'autres activités importantes pour le bureau national ont inclus une étroite collaboration avec le comité des finances dirigé par Serge Lussier dans l'élaboration de recommandations servant à restructurer notre système financier et comptable, ainsi que des travaux pour possiblement modifier les règlements. Greg Tarry a joué un rôle dans ces deux activités.

Comme indiqué dans les précédents rapports, les relations avec les médias continuent de croître en importance à mesure que l'AZAC développe une plus forte visibilité publique.

NOMINATING COMMITTEE REPORT

John Nightingale
Chair, Nominating Committee

This is a summary of the CAZA nominating process for the year 2010. This year there were three vacancies to be filled on the Board, one in each membership category.

Joanne Lalumiere, Director of Granby Zoo was selected by the directors of the Group A zoos to fill the vacancy in that category. We had two candidates in the Group B category, Denise Prefontaine, Director of Edmonton Valley Zoo and Glenn Grant, Director, BC Wildlife Park. The directors of the Group B zoos selected Denise to fill that vacancy. In the Member at Large category we also had two candidates, Eric Solomon of Vancouver Aquarium and Dr. Josée Tremblay of Zoo Sauvage de St. Félicien. The Fellow Members selected Josée to fill this position.

I would like to thank all of the candidates who participated in this year's election and I would encourage all of you to think seriously about standing for election to the Board in 2011.

AWARDS COMMITTEE REPORT

WINNIPEG ZOO WINS TOP NATIONAL AWARD

Winnipeg's Assiniboine Park Zoo has received the premier award of the Canadian Association of Zoos and Aquariums for its popular new exhibit area –Pavilion of the Lions.

Association President Rachel Leger congratulated Assiniboine Park Zoo on receiving the Baines Award for outstanding achievement: "This is a great example of an exciting new exhibit area that combines the best in animal care with a design that maximizes the visitor experience. It ensures that Assiniboine Park visitors will be increasingly made aware of these magnificent animals and the urgent issues regarding their preservation".

The exhibit, opened this summer, is an innovative exploration of the lion's ecology, conservation, evolution, life history and historic relationship with people. The exciting new pavilion is an important part of the complete renovation of Assiniboine Park Zoo, thanks to major funding of \$35 million recently announced by the Manitoba government.

The Baines Award was presented to Assiniboine Park Zoo at the closing banquet of the annual conference of the Canadian Association of Zoos and Aquariums in Montreal. Other awards presented include:

Col. G. D. Dailley Award

This award, presented for success in breeding programs dealing with rare or endangered species, was awarded to African Lion Safari of Cambridge, Ontario for their work in bringing back the endangered barn owl

This outstanding wildlife success story has resulted in the reintroduction of a group of barn owls to an area of Illinois where the once-common birds are extremely endangered. This important reintroduction program has

LE ZOO DE WINNIPEG REMPORTE LE PREMIER PRIX NATIONAL



Dr. Gordon Glover accepts the Baines Award

Pour une aire très visitée de sa nouvelle exposition – le pavillon des lions, le Zoo du parc Assiniboine de Winnipeg a mérité le prix le plus prestigieux donné annuellement par l'Association des zoos et aquariums du Canada.

Rachel Léger, présidente de l'Association, a félicité le Zoo du parc Assiniboine de Winnipeg d'avoir remporté le prix Baines pour cette

réalisation exceptionnelle : «C'est un excellent exemple d'une nouvelle exposition tout à fait passionnante qui conjugue le meilleur en ce qui concerne les soins des animaux avec un modèle qui maximise l'expérience du visiteur. Les visiteurs du parc Assiniboine en apprendront plus sur ces magnifiques animaux ainsi que sur les questions urgentes en rapport à leur conservation».

L'exposition, inaugurée cet été, consiste en une exploration innovatrice de l'écologie, la conservation, l'évolution du lion et de sa relation à travers l'histoire avec les humains. Le pavillon est une partie importante de la rénovation globale du Zoo du parc Assiniboine, rendue possible grâce à un financement majeur de 35 millions de dollars annoncé récemment par le gouvernement du Manitoba.

Le prix Baines a été décerné au Zoo du parc Assiniboine lors du banquet de clôture du congrès annuel de l'Association des zoos et aquariums du Canada à Montréal. Voici les autres prix présentés :

Prix Col. G.D. Dailley

Ce prix, remis pour la réussite des programmes de sélection portant sur les espèces rares ou en voie de disparition, a été attribué à l'African Lion Safari de Cambridge, en Ontario, pour ses travaux visant la protection de l'effraie des clochers, une espèce en voie de disparition

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been carried out in cooperation with the Forest Preserve of DuPage County, Illinois. African Lion Safari has worked with the U.S.-based organization to rebuild the barn owl population in Illinois. Their innovative captive practices and a successful breeding program that has resulted in the birth of 12 birds have allowed ALS to provide healthy birds that now live natural lives back in the wilds of North America.



Ce remarquable succès pour la faune a conduit à la réintroduction d'un groupe de chouettes effraies dans une région de l'Illinois où ces oiseaux, autrefois communs, sont devenus extrêmement menacés. Cet important programme de réintroduction a été réalisé en coopération avec la Réserve forestière du comté de DuPage, dans l'Illinois. L'African Lion Safari a travaillé avec cette organisation aux États-Unis afin d'augmenter la population d'effraies des clochers. Leurs pratiques novatrices en captivité et un programme de reproduction bien élaboré a résulté à la naissance de 12 oiseaux en bonne santé permettant à l'ALS leur remise en nature sur leur territoire en l'Amérique du Nord.

Peter Karsten Award

Presented annually for achievement in conservation, the 2009 award was presented to Aquarium du Québec for their Polar Bear Conservation and Research program.

The Aquarium has invested over \$500,000 in renovations of their polar bear habitat. These renovations permitted increases in visitor viewing opportunities, visitor education and conservation engagement opportunities, environmental enrichment for the animals, staff and visitor safety, enrichment plan improvements and social management capabilities.



Jill Marvin accepts the Peter Karsten award

Aquarium du Québec participates in national and international efforts to preserve and protect Canada's polar bears.

Animal Enrichment Award

This award, presented to zoos or aquariums that have achieved significant progress in the design and management of exhibit areas that enrich the lives of animals, was awarded to Magnetic Hill Zoo in Moncton, for Jaguar Junction, a larger, more natural exhibit area that provides new



ainsi sensibiliser les visiteurs par le biais de l'éducation et de l'engagement à la conservation. Elle a aussi permis l'enrichissement du milieu de vie des animaux, l'amélioration de la sécurité du personnel et des visiteurs, l'amélioration du régime d'enrichissement et de la gestion sociale.

L'Aquarium du Québec participe aux efforts nationaux et internationaux pour préserver et protéger les ours blancs du Canada.

Prix en valorisation de l'environnement des animaux

Ce prix, remis à des zoos ou des aquariums qui ont

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enrichment opportunities for the animals.

This wonderful new exhibit allows for food foraging, includes novel enrichment objects as well as visual and olfactory stimulation from neighbouring exhibits of fallow deer, features a variety of substrates and terrain and ensures the animals' social needs are respected.

Eleanore Oakes Award

This award, presented for significant achievement by a zoo or aquarium for smaller projects was presented to Saskatoon Forestry Farm Park and Zoo for its Zoo School Educational Program developed by the Saskatoon Zoo Society program staff.

The Zoo School is an educational program based on the new Canadian science curriculum; each session lasts for five days and is conducted on site at the zoo. This program is designed for a grade four level.

Animal Care Professional Award

This award recognizes innovation and contribution to a zoo-aquarium program by a zookeeper or aquarist employed at a CAZA accredited institution.

The award was presented to Mailis Caron, an animal health technician who has worked at the Zoo Sauvage de St. Felicien Zoo since 1993. Ms. Caron created an educational documentary for television on the role of zookeepers in winter; and has volunteered her time and exceptional artistic skills to improve the zoo's barnyard area.



accompli des progrès significatifs dans la conception et la gestion des aires d'exposition qui enrichissent la vie des animaux, a été attribué au Zoo de Magnetic Hill à Moncton pour Jaguar Junction, une aire d'exposition plus grande et plus naturelle qui procure de nouvelles possibilités pour l'enrichissement des animaux.

Cette nouvelle exposition exceptionnelle stimule les animaux à rechercher leur nourriture et comprend de nouveaux objets utiles à l'enrichissement ainsi que de la stimulation visuelle et olfactive des aires avoisinantes qui accueillent les chevreuils. En outre, elle propose une variété de substrats et de terrains et assure que les besoins sociaux des animaux soient respectés.

Prix Eleanore Oakes

Ce prix reconnaît une réalisation importante dans des projets de plus petite envergure. Il a été décerné au Saskatoon Forestry Farm Park and Zoo pour son programme scolaire Zoo School, élaboré par le personnel de la Saskatoon Zoo Society. Il s'agit d'un programme éducatif basé sur le nouveau programme d'études canadien en sciences, chaque session dure cinq jours et se déroule au zoo. Ce programme est conçu pour les élèves de quatrième année.

Professionnel - Professionnelle en soins des animaux

Ce prix reconnaît l'innovation et la contribution à un programme de zoo ou d'aquarium par un gardien de zoo ou aquariste, employé dans un établissement agréé par l'AZAC.

Le prix a été décerné à Mailis Caron, une technicienne en santé animale qui travaille au Zoo Sauvage de Saint-Félicien depuis 1993. Mme Caron a créé un documentaire éducatif destiné à la télévision, sur le rôle des gardiens de zoo en hiver. Elle a également donné de son temps et démontré des compétences exceptionnelles en matière artistique pour améliorer la zone de la basse-cour du zoo.

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Volunteer of the Year

Presented for exceptional service to a CAZA zoo or aquarium by a volunteer, the 2010 award was awarded to Cedric Stapleton of Calgary Zoo. He has worked at the zoo for 10 years, using his exceptional carpentry skills to design and construct enrichment equipment and shelters for the animals.



Bénévole de l'année

Présenté à un bénévole pour service exceptionnel dans un zoo ou un aquarium de l'AZAC, le prix 2010 a été décerné à Cedric Stapleton du Zoo de Calgary. Il travaille au zoo depuis 10 ans, et fait bénéficier le zoo de ses compétences exceptionnelles en menuiserie en concevant et construisant des abris et de l'équipement servant à l'enrichissement des animaux.

Certificates of Merit

Certificates of Merit, recognizing major contributions to the Canadian Association of Zoos and Aquariums, were presented to:

John Nightingale and Jill Marvin as retiring members of the CAZA Board of Directors. Mr. Nightingale is a Past CAZA President; Ms. Marvin chaired the Association's Conservation and Education Committee for several years.

Chantal Proulx, who served as co-chair of the CAZA Accreditation Commission

Michel Delorme for his service as a founder and co-chair of the CAZA Nutritional Advisory Group.

Certificats de mérite

Les certificats de mérite qui reconnaissent les contributions majeures à l'Association des zoos et aquariums du Canada, ont été présentés à :

John Nightingale et Jill Marvin, en tant que membres sortants du Conseil d'administration de l'AZAC. M. Nightingale est l'un des derniers présidents de l'AZAC. Mme Marvin a présidé au comité d'éducation et de conservation de l'Association pendant plusieurs années.

Chantal Proulx a servi en tant que co-présidente de la Commission d'accréditation de l'AZAC.

Michel Delorme, pour son service en tant que fondateur et co-président du Groupe adviseur en nutrition de l'AZAC.



2010 AMERICAN ASSOCIATION OF ZOO KEEPERS AWARDS

Jean M. Hromadka Excellence in Animal Care Award

The Predator Ridge Team (Mike Murray, Andrew Rowan, Heather Genter, Laura Morrell and Shaina Aguilar), Denver Zoo. This award is based on their outstanding efforts working together daily in a rotational exhibit with three species of social carnivores (hyena, lions, wild dogs). The five keepers have excelled in the areas of animal husbandry, behavior management, interaction with visitors, research and working interdepartmentally to help achieve Denver Zoo's mission "Secure a better world for animals through human understanding". Also noted was their combined activities and involvement helping them make significant contributions to conservation and education.

Certificate of Excellence in Exhibit Design Renovation Award

Utah's Hogle Zoo, Salt Lake City, Utah for the renovation of the Black-Footed Cat exhibit that resulted in the birth of an offspring of this endangered cat. The institution's keepers and staff have been distinguished for their outstanding efforts in providing an enriching experience for both the black-footed cat and the public.

Mazuri Animal Nutrition Award

Aaron Jesue, North Carolina Zoo, for his outstanding work collecting, compiling, organizing and sharing information on the health and behavioral impacts of a more natural diet high in fiber and low in starch and sugars on the zoo's gorillas.

Certificate of Merit in Conservation Award

Chimpanzee Keepers (Beth McChesney, Becky Kloepfer, Kelly Murphy), North Carolina Zoo, for their outstanding work developing the "Kendall Project" and website that is working to raise awareness of the status of wild apes while coming to the aid of some of their captive counterparts.

Certificate of Recognition

Gisela Wiggins, North Carolina Zoo, for serving as the Bylaws Committee Chair

Mark Levin, for serving as the AAZK Historian

Jacque Blessington, Kansas City Zoo, for her efforts in organizing the archives and storage areas at AAZK Administrative Offices in Topeka, Kansas

Kim Wanders, Kansas City Zoo, for her efforts in organizing the archives and storage areas at AAZK Administrative Offices in Topeka, Kansas

Catherine Vine, Philadelphia Zoo, 2010 National AAZK Conference Co-Chair

Amy Ivins, Philadelphia Zoo, 2010 National AAZK Conference Co-Chair

Certificate of Appreciation

Philadelphia Zoo, 2010 AAZK National Conference Host Institution

Distinguished Service Award

Greater Philadelphia Chapter of AAZK, 2010 AAZK National Conference Host Chapter

Chapter of the Year

Detroit Chapter of AAZK, Detroit Zoo



CANADIAN ENDANGERED SPECIES PLAN (CESP) REPORT 2010

The Canadian Endangered Species Plan (CESP) involves only Canadian Endangered Species and its goal is to participate in in-situ conservation either through captive breeding or with educational displays and activities. Previously the goal was to have at least 5 Canadian Endangered Species Management Plans.

CAZA members were actively participating in and working on the following species:

- Whooping Crane: Robert Peel and Dr. Sandy Black (Calgary Zoo) are members of this recovery plan. This year, 8 birds from Calgary have joined the birds from Patuxent Wildlife Research and International Crane Foundation for release using an Ultralight aircraft to guide them thru their first migration.
- Red Side Dace: Cindy Lee of the Toronto Zoo (TZ) is the CAZA CCP representative for the redbside dace (RSD) project. This is a fish species that is localized in Southern Ontario. This species has been upgraded from threatened to endangered by COSEWOC in 2007. Cindy is working on recovery efforts for the RSD in the local waters. This species has been upgraded from threatened to endangered by COSEWOC in 2007. Presently the Redside dace work has expanded into "Great Lakes conservation" and now includes four endangered species.
- Black-footed ferret: The Black-footed ferret was extirpated in Canada and has been recently re-introduced. Thirty four ferrets were released into the Grassland National Park in October of 2009. Presently 12 (34%) are still surviving and two of them have produced kits. Marie Franke of the Toronto Zoo is the CAZA CESP representative for this species initiative. Other partners are the Calgary Zoo and Parks Canada. Fifteen more captive bred Black-footed ferrets have been released into the Park this year.
- Burrowing Owl: John Carnio, (CAZA) is the studbook keeper for the burrowing owl captive recovery population. To date only partial data has been submitted so a complete update and analysis will be done later this year when the rest of the data is received. So far, the British Columbia Wildlife Park produced 55 young and released 56 birds (born 2009 and 2008) to the wild.
- Vancouver Island Marmot: John Carnio (CAZA, MRF) has updated and analyzed the VIM studbook for this year and has made recommendations for next year's breeding and release animals. This year there were 55 births and they were able to release 83 captive born marmots into the wild.
- Loggerhead Shrike: John Carnio (CAZA) is the studbook keeper for the Loggerhead shrike Captive recovery population. The studbook update is done at least three times per year and the studbook analysis was done in September with the recommendations being sent out prior to the pairing season (March/April). This year there were 126 chicks born in captivity and 76 of them were released to the wild.
- Spotted Owl: John Carnio (CAZA) is the studbook keeper for the Spotted owl Captive recovery population. The Spotted Owl studbook report for this year and breeding recommendations for next year have been completed.
- Oregon Spotted Frog: This is a new CESP with Dennis Thoney PhD of the Vancouver Aquarium as the CAZA representative on this recovery program. An assurance captive population of the Oregon Spotted Frog has been set up at the Vancouver Aquarium.

A Power Point presentation of this years report is available at http://www.caza.ca/en/conservation/conservation_science/

DAVID BANKS BECOMES A RETIRED FELLOW

October 8, 2010

Mr. David Banks,
Past Chair
CAZA Accreditation Commission

Dear Dave,

On the occasion of your well-earned retirement, I am delighted as President of the Canadian Association of Zoos and Aquariums to announce that the Board of Directors has awarded you the honour of becoming an official Retired Fellow of our Association.

This unique tribute is accorded in recognition of your long service to the Association and to the profession to which you have dedicated your career. As a long-service President and Chair of the Accreditation Commission you have contributed an enormous amount of time, expertise and energy to CAZA and have played a major role in bringing it to its present position as a widely recognized and respected national body,

I know that you have also played a very similar role in the development and growth of the Calgary Zoo, one of our outstanding member institutions. A great deal of credit is due to you for such accomplishments.

I know that I can speak for all members of the Association gathered here in Montreal in expressing our sincere thanks for what you have achieved on our behalf, and to wish you, your wife Sheena and your family all the best for the future as you enter your retirement years.

Yours sincerely

Rachel Léger
President



Rachel Léger presents David Banks with a framed copy of the letter commending him for his years of service to CAZA and his status as a Retired Fellow member.

MEMBERSHIP COMMITTEE REPORT

A new membership approval process, allowing applications to be considered and approved by the Board of Directors via on-line consultation and voting throughout the year, is proving to be a satisfactory method of processing new applicants. The procedure governing the new member application process was approved at the March Board of Directors meeting.



Robin Hale, Chair

The Board has approved the following new members since March, 2010:

Professional Fellow Bernard Gallant, Magnetic Hill Zoo
Don Peterkin, Assiniboine Park Zoo
Menita Prasad, Greater Vancouver Zoo
John Tracogna, Toronto Zoo
Terry Tykolis, Safari Niagara
Robert Vaillancourt, Biodôme de Montreal
Jill Young, Marine Life Department West Edmonton Mall

Associate Christine Bourke, St. Felicien Zoo
Maria Luchnik, Yukon Wildlife Preserve
Zachari Douglas, Animal Source Texas Inc.
Karl Fournier, Granby Zoo

Student Jade Kingsley, Sydney University, Australia
Braydon Nicola, St. Lawrence College

We are awaiting additional information for the following new applicants:

Professional Fellow Dr. Charlene Berkvens, Assiniboine Park Zoo
Lana Borg, Safari Niagara
Christoph Steeger, Greater Vancouver Zoo

Associate Douglas Ross, Assiniboine Park Conservancy

Student Ivy Hershon
Angelique Pacyna
Jennifer van der Lee

The 2011 renewal notices are scheduled to be issued in mid-December. The Fellow membership category will end in 2010. All Fellow members will be moved either to Professional Fellow or to Associate categories depending upon their current employment status. These changes will be reflected in the 2011 renewal notices.

As of October 1, 2010, there are 172 active individual and institutional CAZA members. If the proposed 7 applications for recently approved and pending individual memberships are completed, the total number of CAZA members will be 179 in comparison to the 185 last reported at December 31, 2009. There are 21 lapsed members whose files will be archived at the end of the year if there is no renewal in the next three months.



MEMBERSHIP COMMITTEE REPORT

It is of note that we currently have the highest number of Fellow/Professional Fellow members (91) in the history of the Association.

The Wild Apricot system was recently updated to version 4.0. This upgrade provides more reporting capabilities and more flexible member communications and payment processing features. There has been a request from a member to incorporate an animal surplus/want service into the membership site. While it seems like a good idea, a method of achieving this has not been defined. We will be looking at options to enable us to provide this service in the next year.

Mr. Greg Tarry is responsible for website coordination for 2010-2011 as part of his duties as Project Manager. The main CAZA website continues to provide a public interface for the Association. The our arctic website is doing well, although it has not shown the traffic that we had hoped for. The website company believes that it takes time for the site to be recognized by the search engines. The longer that it is on-line the more visible the site becomes and the more it will come up when people put in the search terms. There has, however, been a steady increase in the weekly hits that the site experiences.

The Newsletter continues to be published six times per year and distributed almost totally electronically. It is of a uniformly high quality and continues to be an excellent source of information on Canadian aquarium and zoo matters. We now have an external electronic distribution list of 28 partners, select politicians, and key officials who will be receiving the newsletter.

With the addition of Ontario and BC to the list of Provinces now charging HST the Board has decided to separate GST/HST and no longer have them included in the individual membership fees. We currently separate out taxes for Institutional members.

Since David Banks is retiring from both CAZA and the Calgary Zoo the Board decided that it would be appropriate to recognize him for his many years of service by awarding him the status of "Retired Fellow". David has been actively involved at a senior level in CAZA continually since 1979. Membership in this category is at the sole discretion of the Board and is complimentary.

For the next term we will require a replacement for the Chair of the Membership Services Committee. Denise Prefontaine of the Edmonton Valley Zoo will fill this role. Denise will also identify a member of her staff to fill the position of Membership Coordinator. I would like to extend my appreciation to Carol Baker who has filled this role for the past two years and done an admirable job of what can at times be a demanding position.



MEMBERSHIP COMMITTEE REPORT

CAZA MEMBERSHIP STATISTICS As at October 1, 2010

Category	2010	2009	2008	2007	2006	2005
INSTITUTION	25	26	25	24	24	24
Affiliate	1	1	2	2	3	3
Associate	41	53	48	50	53	58
Commercial	4	6	4	3	2	1
Complimentary	1	1	1			
Fellow	76	85	84	76	79	78
Professional Fellow	15	4	4			
Retired Fellow	7	7	8	8	10	10
Student	3	2	2			
Total	172	185	178	163	171	174

