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The poster features logos for 'OurArctic OurLife' and 'L'Arctique notre nature' at the top. The main text reads: 'Conserve Arctic biodiversity / Conservez la biodiversité de l'Arctique'. Below this, it lists 'Animals / Plantes / Ecosystems' and 'Animaux / Plantes / Écosystèmes'. A central image shows a polar bear's skull resting on a snowy, icy landscape. At the bottom, it says 'Let's work together to save Arctic species. / Agissons ensemble pour sauver les espèces de l'Arctique.' and provides the website 'www.caza.ca'. Logos for CAZA/AZAC, the Polar Bears International, and the Government of Canada are at the very bottom.

CONSERVATION AND EDUCATION COMMITTEE REPORT

The mid-year Board meeting identified two items as priorities for the Conservation and Education Committee to address prior to the fall meeting. The first is to prepare a proposal to address the issue of collection sustainability, the second to develop the educational messaging and delivery methods for the 2012 education/outreach Campaign focusing on the topic of “water”.

A workshop at the Toronto Zoo on June 6th addressed both of these issues: a morning session focused on the collection sustainability question and an afternoon one addressed the question of the messaging and tools for the 2012 / 2013 campaign.

Collection Sustainability

A key element of the collection sustainability issue is the fact that the animal collections in CAZA institutions consist of two broad categories. The first, and smallest component is the species “managed” in a coordinated way through SSP, PMP, TAG, EEP or studbook programs. The second and largest component is the species in the collections that have no central management direction. In the past the major focus had been on the managed portions of the collections however, while it will vary from institution to institution it is likely that the managed species represent around 10 to 20% of the collections in CAZA facilities. While there may be some issues that impact managed species that do not affect

MISSION STATEMENT

Unite the Canadian Zoo and Aquarium community in connecting people to nature through demonstrating dedication to conservation and excellence in animal care.



CONSERVATION AND EDUCATION COMMITTEE REPORT

unmanaged species and vice versa, generally speaking the same environmental factors affect both categories.

Prior to the morning workshop an assessment of internal and external issues, impacting collections sustainability was assembled and distributed to participants. At the workshop the participants validated the issues in the assessment and proposed steps that CAZA could take in the future.

Based on an assessment of these factors, it appears that there are three broad areas that CAZA needs to Consider. They are:

- An expansion in the use of Social Media to better communicate the many positive contributions that CAZA members make in their conservation and education activities.
- An increase in Government Relations Programs
- A review of the role that CAZA should play in the coordination of collections within member institutions.

2012 Campaign

During the mid-year meeting, the Board determined that CAZA should define an overarching communication focus to tie all of the past and future campaigns together, thereby allowing for continuity between past campaigns while still allowing new, innovative initiatives to be developed. That focus will be “**Canada’s Biodiversity Challenges**”.

In considering a theme for the 2012 / 2013 campaign the Board considered a number of options and determined that the most appropriate would be to focus on the issue of “Water”.

Water is increasingly recognized as a finite and critical resource in the world today. It impacts on all species and ecosystems in the world and is a topic that is flexible enough to be able to be delivered by all CAZA members in one form or another. With the impact of climate change, extreme shortages or massive floods are becoming more of an issue and it is predicted that this will continue into the future. Lakes, rivers and oceans struggle with the impacts of pollution, over use, invasive species and many other challenges. Changes to the Arctic Ocean as a result of global warming will have major impacts on the people, species and habitats in the Arctic. Rising carbon dioxide levels in the world’s oceans threaten the very survival of coral reefs around the world.

The first part of the meeting addressed the question of the messages the campaign should focus upon. Participants considered the unique perspective that CAZA and its members bring to the issue of water conservation. Two key observations were that CAZA’s focus should be on the importance of water to wildlife and that CAZA’s members through their many visitors, are uniquely positioned to bring the message of the importance of water to a largely urban audience. This is an asset that no other groups addressing the issue could provide.

The second portion of the meeting considered what support in the form of a “toolkit” CAZA should provide to its members to assist them in delivering the messages to their visitors. The participants reviewed the “toolkit” that supported the Arctic Biodiversity Initiative program. One area that the group felt was important to expand the use of social media more than has been done in the past. To a large extent, the makeup of the Toolkit will be dependent on the amount of financial support that is generated.

I would like to express CAZA’s appreciation to all of the workshop participants and to the Toronto Zoo for hosting the event. Ideas for both of these initiatives are invited and welcomed from all CAZA members. They can be sent to me at JSisson@peterboroughutilities.ca or to Greg Tarry at g.tarry@rogers.com.

FROM THE PRESIDENTS DESK

LA PLUME DU PRÉSIDENT



Robin Hale

OFFICERS

President
Robin Hale
Toronto Zoo
rhale@torontozoo.ca

Vice President
Denise Prefontaine
Valley Zoo
denise.prefontaine@edmonton.ca

Past President
Rachel Léger
Biodome de Montreal
rleger@ville.montreal.qc.ca

Secretary / Treasurer
Serge Lussier
African Lion Safari
slussier@lionsafari.com

DIRECTORS

John Moran
Saskatoon Zoo
Eric Solomon
Vancouver Aquarium
Clément Lanthier
Calgary Zoo
Jack Sisson
Riverview Park & Zoo
Joanne Lalumière
Zoo de Granby

Member of IUCN
The World Conservation Union
Member of WAZA
The World Zoo Assoc.

CAZA's accreditation requirements were described recently by a national media commentator, inspired by the controversy over the closing of Guzoo, a private facility in Alberta, as "bureaucratic paperwork".

Not exactly the manner in which we regard our accreditation program, but one which we need to be concerned about. As long as there are uninformed individuals who believe that accreditation is nothing more than useless paperwork we have a problem.

CAZA, of course, is on record with an objective of establishing our standards as the basic requirement for operation of a zoo or aquarium throughout Canada. This is not necessarily to expand the membership base of CAZA – although that would of course be a good thing – but rather to ensure that all animals in zoos and aquariums are well cared for.

The Guzoo case provides an interesting perspective on accreditation and why it is so fundamentally important. At its most basic, this example is one in which a relatively large and diverse collection of animals was being kept by a family-based enterprise without the benefit of the professional knowledge that is basic to our accredited member facilities. The provincial government contracted with CAZA to carry out an independent, ob-

La récente controverse sur la fermeture de Guzoo, un établissement privé de l'Alberta, a amené un commentateur médiatique national à décrire les exigences d'accréditation de l'AZAC comme de la « paperasserie bureaucratique ».

Ce n'est pas exactement la manière dont nous considérons notre programme d'accréditation, et nous devrions nous en préoccuper. Tant qu'il y aura des gens mal informés qui croient que l'accréditation n'est rien de plus que de la paperasserie inutile, nous avons un problème.

L'AZAC, bien sûr, a officiellement indiqué son objectif visant à établir nos normes comme exigences de base pour l'exploitation d'un zoo ou d'un aquarium au Canada. Ceci n'est pas nécessairement dans le but d'élargir la base de membres de l'AZAC - bien que ce serait évidemment une bonne chose - mais plutôt pour s'assurer que tous les animaux dans les zoos et aquariums sont bien soignés.

Le cas Guzoo offre une perspective intéressante sur l'accréditation et pourquoi elle est si fondamentalement importante. Au départ, il s'agissait d'une collection relativement importante et diversifiée d'animaux gardée par une entreprise familiale fondée sans le bénéfice des connaissances professionnelles qui sont fondamentales aux installations de nos membres accrédités. Le gouvernement provincial a conclu un contrat avec l'AZAC afin qu'elle effectue un examen indépendant et objectif et fournisse un rapport de ses constatations.

Le rapport a débouché sur une décision provinciale ordonnant la fermeture de l'établissement et il fut ensuite nécessaire de trouver de nouveaux locaux adaptés aux animaux.

Si le programme d'accréditation de l'AZAC avait été une exigence en Alberta, il est probable que rien de toute cette expérience contentieuse, acrimonieuse et finalement malheureuse ne se serait produit.

La leçon que nous pouvons tirer de cette expérience est que nous devons faire un meilleur travail de présentation et expliquer clairement notre programme d'accréditation au public, aux médias et aux décideurs et responsables

FROM THE PRESIDENTS DESK

jective review and to provide a report of our findings. The report resulted in a provincial decision ordering closure of the facility and subsequent attempts to find suitable relocations for the animals.

Had CAZA's accreditation program been a requirement in Alberta, it is likely that none of this contentious, acrimonious and ultimately unfortunate experience would have occurred.

The lesson we can take from this and similar experiences is that we need to do a much better job of presenting and explaining our accreditation program for the public, the news media and for the policy and decision makers in government.

When a fundamentally important, world class accreditation program such as ours is derided as bureaucratic paperwork, it is clear that the onus is on all of us to find ways of making it crystal clear why accreditation matters.

So – why does it matter?

I suspect many of us will have varying answers to that question. My personal take on it is that accreditation matters because animals matter. All of us in this industry share the responsibility for the care of the animals in our facilities, whether we are keepers, curators, administrators, managers, marketers, educators – our basic responsibility is to ensure that the animals are managed in the best possible way in the best possible conditions. Without that fundamental, none of the rest of our responsibilities are possible of achievement.

CAZA's accreditation program began some 30 years ago as a rather informal set of shared best practise-type guidelines. In its early years it was not compulsory; in fact it was not until the late eighties that accreditation became a mandatory requirement for institutional membership in the association. Even then the program was based on a relatively loosely defined set of standards that left a large amount of interpretation and discretion to our inspectors and the Accreditation Commission. In the early years of this century that changed with a thorough review of our

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politiques au sein du gouvernement.

Quand un programme d'accréditation de classe mondiale et d'importance fondamentale comme le nôtre est tourné en dérision comme simple paperasserie bureaucratique, il est clair qu'il incombe à nous tous de faire savoir clairement pourquoi l'accréditation importe.

Donc, pourquoi est-elle importante ?

Je soupçonne que beaucoup d'entre nous auront différentes réponses à cette question. Mon point de vue personnel est que l'accréditation a de l'importance parce que les animaux sont importants. Chacun d'entre nous œuvrant dans cette industrie est responsable du soin des animaux, que nous soyons gardiens, conservateurs, administrateurs, gestionnaires, commerçants, éducateurs - notre responsabilité fondamentale est de s'assurer que les animaux sont gérés de la meilleure façon possible dans les meilleures conditions possibles. Sans cela, aucune de nos autres responsabilités ne pourra réussir.

Le programme d'accréditation de l'AZAC a commencé il y a 30 ans comme un ensemble plutôt informel de lignes directrices fondées sur les meilleures pratiques de l'époque. Durant ces premières années, il n'était pas obligatoire ; en fait il a fallu attendre la fin des années 80 pour que l'accréditation devienne une condition obligatoire pour l'adhésion à l'association. Même alors, le programme était basé sur un ensemble de normes relativement mal définies qui permettaient une interprétation et discrétion élargies à nos inspecteurs et à la Commission d'accréditation. Le début du siècle a vu un examen approfondi de notre programme relativement aux meilleurs sur la scène internationale, conduisant à des améliorations importantes dans plusieurs de nos normes, une bien meilleure documentation des normes, et l'introduction d'un modèle d'amélioration continue qui introduit des changements justifiés par de nouvelles connaissances et l'expérience dans le domaine. Plus récemment, nous avons introduit un processus d'évaluation quantifié objectif qui mettra en place des contrôles à mi-parcours, le cas échéant.



FROM THE PRESIDENTS DESK

program against the best in the international arena – leading to significant upgrades in many of our standards, a much better documentation of the standards and introduction of a continuous improvement model that sees changes introduced as justified by new knowledge and experience in the field. More recently we have brought in a quantified, objective assessment process that will introduce mid-term inspections whenever appropriate.

We have also had encouraging discussions with some provincial officials about introducing a mandatory requirement for CAZA accreditation – this following on the B.C. example which requires accreditation for possession and display of animals on their Controlled Alien Species list.

Accreditation is fundamental to our vision of the modern zoo or aquarium – an institution that not only provides excellent animal care and top notch visitor facilities, but is also dedicated to conservation and species survival work, the research that underpins it and the educational programming that flows from it. Conservation work and educational programming are the underpinnings of our mission and are the major contributions we all make to our communities and therefore the basis for public support for our activities. Without these elements, the enterprise is incomplete – and will not continue to justify public confidence and support.

At the end of the day, we all have to realize that it is the degree of public confidence and support that we all depend upon – whether public or private, large or small – none of our institutions will long survive without that crucial support.

And – fundamentally – accreditation is the means by which we are able to earn that support by demonstrating our commitment to our animals.

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Nous avons également eu des discussions encourageantes avec certains fonctionnaires provinciaux au sujet de l'introduction d'une exigence obligatoire pour l'accréditation de l'AZAC – faisant suite à la Colombie-Britannique par exemple, qui exige l'accréditation pour la possession et l'exhibition d'animaux inscrits sur leur liste réglementant les espèces étrangères en captivité.

L'accréditation est essentielle à notre vision du zoo ou aquarium moderne - une institution qui non seulement fournit des soins aux animaux dans des établissements de haut calibre, mais est aussi dédiée à la conservation et la survie des espèces, à la recherche qui en dépend et aux programmes éducatifs qui en découlent. Sans ces éléments, l'entreprise est incomplète - et ne continuera pas à justifier la confiance et le soutien du public.

En fin de compte, nous devons réaliser que nous dépendons tous du degré de confiance et d'appui du public - public ou privé, petit ou grand - aucune de nos institutions ne survivra longtemps sans ce soutien crucial.

Et, fondamentalement, l'accréditation est le moyen par lequel nous sommes en mesure de mériter cet appui en démontrant notre engagement envers nos animaux.

INVITATION TO THE CAZA 2011 CONFERENCE

This is a reminder to mark your calendars for the upcoming annual conference of the Canadian Association of Zoos and Aquariums (CAZA) to be held Sept. 26 – Oct. 1, 2011. The CAZA Board of Directors meeting will be held Sept. 26-28, with the main conference beginning Wednesday evening on Sept. 28. The event will take place at Kicking Horse Mountain Resort, located near Golden, British Columbia, in the heart of the beautiful Canadian Rockies. At the Kicking Horse Grizzly Bear Refuge, we are proud to be hosting such a prestigious gathering.

The resort's ski season ended less than two weeks ago and preparations are underway for the upcoming summer season. Our resident grizzly bear, Boo, also recently emerged from his winter dormancy; so much of our attention is now focused on him. You'll get to meet Boo, too. The conference includes a visit to the Grizzly Bear Refuge via a scenic chair-lift ride.

Others at the resort have also been busy making arrangements for an exciting conference. Whether you're an existing CAZA member or an interested non-member, you are welcome to attend. With our spectacular mountain setting, deluxe accommodations, scrumptious cuisine, compelling speakers, and action-packed itinerary, it's bound to be an event you won't forget.

The keynote speaker is Karsten Heuer, author of *Being Caribou and Walking the Big Wild*. He is also a driving force behind Y2Y: The Yellowstone to Yukon Conservation Initiative. This joint Canadian and US not-for-profit organization seeks to preserve and maintain the wildlife, native plants, wilderness, and natural processes along this mountainous corridor. We have not yet secured the second guest speaker for the conference.

We expect most CAZA delegates to arrive via the Calgary airport. We have arranged great rates on rental vehicles for the spectacular three hour drive through Banff and Yoho National Parks on your way from Calgary to Golden. Guests will stay in chalet-style condo-hotel units located directly on the resort's gondola plaza within easy walking distance of all conference facilities. All meals are

INVITATION AU CONGRÈS DE L'AZAC 2011

Le présent document constitue une note de rappel concernant la conférence annuelle de l'Association des Zoos et Aquariums du Canada (AZAC) se tenant du 26 septembre au 1er octobre 2011. Le conseil d'administration de l'AZAC se réunissant du 26 au 28 septembre, l'inauguration de la série de conférences aura lieu dans la soirée du mercredi 28 septembre. L'évènement se tiendra au Kicking Horse Mountain Resort à proximité de Golden, Colombie-Britannique, niché au coeur des Rocheuses canadiennes. Le Kicking Horse Grizzly Bear Refuge est particulièrement fier d'accueillir un évènement d'une telle ampleur.

La saison de ski s'étant achevée il y a moins de deux semaines, le refuge est en pleine préparation pour la saison estivale à venir. Boo, notre grizzli résident, a tout récemment émergé de sa dormance hivernale. A cette période de l'année nous lui consacrons la plus grande partie de notre attention. Vous aussi aurez le privilège de rencontrer Boo. En effet, vous aurez l'opportunité lors de la conférence de visiter le Grizzly Bear Refuge qui est accessible par télésiège.

Le reste de notre équipe s'efforce de prendre les mesures nécessaires pour rendre cet évènement particulièrement passionnant. Vous êtes les bienvenus à suivre le cycle de conférences, que vous soyez ou non membre du réseau AZAC. Dans un décor de montagnes spectaculaires, logements luxueux, cuisine raffinée, conférenciers fascinants ainsi qu'un programme riche et varié sont autant d'atouts qui rendront cet évènement inoubliable.

Karsten Heuer, auteur de *Being Caribou et Walking the Big Wild* sera notre conférencier d'honneur. Il est aussi un des piliers moteurs du projet environnemental Y2Y: l'initiative de conservation Yellowstone-Yukon. Cette organisation américano-canadienne à but non lucratif s'efforce de préserver et protéger la faune sauvage, les plantes indigènes, les habitats et processus naturels au sein de cet environnement de corridors montagneux. Présentement nous n'avons pas encore déterminé qui sera notre second conférencier.

Nous nous attendons à ce que la plupart des délégués AZAC arrivent à l'aéroport de Calgary. Nous avons négocié des tarifs intéressants pour la location de véhicules en vue des trois heures de route spectaculaire de Calgary à Golden au travers des parcs nationaux de Banff et Yoho. Les invités seront logés dans des condo-hôtels de style chalet situés aux pieds des pistes du resort, à proximité des infrastructures utilisées au cours de la conférence. L'inscription couvre l'ensemble de repas qui seront préparés par notre équipe de

INVITATION TO THE CAZA 2011 CONFERENCE

included in your registration and will be prepared by our award-winning culinary team. For the final banquet you'll be whisked to our mountaintop restaurant, the Eagle's Eye, via gondola. Keeping with our mountain setting, we also have a variety of outdoor events planned for you and your guests, including rafting, horseback riding, golf, and self guided hiking. We intend to have unique gifts available at the silent auction, too. Please notify us if you have items to be included in the silent auction.

For more information, go to <http://www.kickinghorseresort.com/mountain/activities/caza.aspx> or visit the CAZA website at caza.ca.

To Register please click on the link and fill out the registration form http://www.kickinghorseresort.com/KHMR-SiteAssets/files/mountain_activities/CAZA_Registration.pdf You can pay via credit card or cheque with our Guest Services agents. Early registration and member discounts are available.

If you'd like to be a Presenter/Speaker please follow this link and fill out the call for papers http://www.kickinghorseresort.com/KHMRSiteAssets/files/mountain_activities/Call_for_Papers_Online_Submissions2.pdf

To book your hotel please click this link <http://www.kickinghorseresort.com/mountain/activities/caza.aspx>

On the right hand side of the page, fill in the Trip Planner section. Please use Package Code 'CAZA' for discounted accommodation. Rates start at \$90/night based on double occupancy.

See the CAZA Accommodation & Activities document for activities and hotel rates for the CAZA conference. To book golf and car rentals please call Central Reservations at 1.866.SKI.KICK (1.800.754.5425) and press '2' to speak with an agent. You will need to book thru our call center and online thru the trip planner for the discounted CAZA rates.

INVITATION AU CONGRÈS DE L'AZAC 2011

chefs primés. Le banquet final se tiendra dans notre restaurant d'altitude l'Eagle's Eye accessible par télécabine. Afin de profiter de ce que la montagne a à offrir, nous vous proposons ainsi qu'à vos accompagnants des activités récréatives variées telles que randonnée, rafting, promenades équestres et golf. Nous espérons pouvoir proposer une sélection de prix exceptionnels en vue d'une vente aux enchères. N'hésitez pas à nous contacter pour faire don d'éléments que nous pourrions inclure à cette vente.

Pour plus d'information, cliquez sur le lien CAZA sur notre site internet:

<http://www.kickinghorseresort.com/mountain/activities/caza.aspx> ou rendez vous sur le site AZAC caza.ca/.

Les inscriptions se font en cliquant sur le lien ci-dessous et en remplissant le formulaire suivant

http://www.kickinghorseresort.com/KHMRSiteAssets/files/mountain_activities/CAZA_Registration.pdf

Notre service client accepte les paiements par carte de crédit ou chèque. Des réductions en cas d'inscription précoce ou pour les membres de AZAC sont disponibles.

Si vous souhaitez réaliser une présentation/conférence cliquez ci-dessous et remplissez le descriptif de la présentation

http://www.kickinghorseresort.com/KHMRSiteAssets/files/mountain_activities/Call_for_Papers_Online_Submissions2.pdf

Pour réserver votre hôtel cliquez ici

<http://www.kickinghorseresort.com/mountain/activities/caza.aspx>

A droite de la page, remplissez la section Trip Planner. Indiquez 'CAZA' dans le champ Package Code afin de bénéficier d'une réduction pour le logement.

Veillez trouver ci-joint le document CAZA Accommodation & Activities comprenant les tarifs des activités et des hébergements dans le cadre de la conférence AZAC. Afin de réserver les activités et les locations de véhicules appelez le Centre de Réservations 1.866.SKI.KICK (1.800.754.5425) et appuyez sur le '2' pour parler à un agent. Pour bénéficier des réductions AZAC, vous devez soit appeler directement notre centre de réservations, soit réserver en ligne par l'intermédiaire de notre Trip Planner.



CAZA 2011 ACCOMMODATION AND ACTIVITIES

Accommodations

Hotel Rooms have been reserved for CAZA guests at Glacier and Mountaineer Lodge from September 23rd to October 3rd, 2011. This hotel is located at the base of Kicking Horse Mountain Resort walking distance to all conference sessions.

Discounted Room Rates Per Day (Taxes not included) Available until August 15th, 2011

Room	Single/Double Occupancy
Queen Room	\$90
King Room	\$99

Visit <http://www.glaciersmountaineer.com/> to view accommodation and amenities at Glacier and Mountaineer Lodge.

Should you wish to explore your own accommodation a great site is Homeaway. If you are looking for a more private setting with your own hot tub, large deck, laundry and kitchenette, this may be for you. Most owners will give discounted rates on extended stays. Visit <http://www.homeaway.com/vacation-rentals/british-columbia/golden/6499> for all rentals in and around KHMR.

Activities

Please call our Registration Agent for CAZA rates and to book

Golf - <http://www.golfgolden.com/>

Northern Light Wildlife Center - <http://www.northernlightswildlife.com/>

Wetland Float Tours –

Rafting - <http://www.glacieraft.com/faqs.php>, <http://www.alpinerafting.com/>, <http://www.wetwild.bc.ca/>

Horseback Riding - <http://www.northernlightswildlife.com/> , <http://www.bearcornerb-b.com/contact.html>

Mountain Biking - http://www.kickinghorseresort.com/mountain/ski-passes/biking_ticket_prices-summer.aspx

Heli-Hiking - <http://www.purcellhelicopterskiing.com/helihiking/index.htm>

Self Guided Hiking - <http://www.goldenhikes.ca/>

Paragliding - <http://www.altitudeadventures.ca/>

If you would like to book accommodation please fill out the online trip planner and use the package code CAZA (Live June 01, 2011) for discounted room rates.

<http://www.kickinghorseresort.com/mountain/activities/caza.aspx>

If you would like to book golf or car rentals for the CAZA conference please call Central Reservations to speak directly with a reservation agent 1-800-SKI-KICK (1-866-754-5425) Option #2.



EYE-POPPING CHANGES UNDERWAY AT EDMONTON VALLEY ZOO

The Edmonton Valley Zoo is moving forward to show how a small zoo can make a huge difference in our world through a focus on stewardship, conservation, education and engagement.

The zoo's bold new direction was launched on May 5, and a series of new Edmonton Valley Zoo logos – eight in total – began appearing on street signs, staff uniforms, the zoo's refreshed website at www.valleyzoo.ca and advertising and other communication materials.

The logos, representing the faces of several animals, are symbolic of the exciting changes happening at the 52-year-old facility. A series of construction projects now underway will improve habitats for animals, expand learning opportunities for visitors of all ages and enhance amenities, making a visit to the zoo a more enjoyable and memorable experience.



“When people leave the zoo, they will remember the animals: how they smell, how they play, how they eat, how they breathe and how they sound,” said Denise Prefontaine, Director of the Edmonton Valley Zoo. “They will remember getting close enough to look deep into the eyes of lemurs or seals and sea lions or otters, wolves and owls. And they will care.”

Over the past decade, society's views about zoos have changed. In response, staff at the Edmonton Valley Zoo began planning to evolve the zoo. That thinking was realized in a master plan approved by City Council in 2005. Investment in infrastructure followed and, with major construction underway, the time was right to revisit the zoo's brand.

Staff involved with animal care, education, special events, communications and operations and key partners came together to discuss the zoo's direction, create a new vision and clearly state the values embodied by the facility and all the staff working there. Strategies to move the zoo forward are included in a business plan currently under development.

In response to the zoo's new vision – A special place that inspires love and learning of animals and nature – and “get closer” promise, a new visual identity was created.

“Since our brand is about connecting people with animals, we decided our logos should look you right in the eye. Since the zoo has many faces, we decided to have a series of logos rather than just focus on one. And while conservation is a serious topic, we also wanted our logos to reflect the fun visitors have at the Edmonton Valley Zoo,” explained Prefontaine.

A Facebook contest marking the launch of the Edmonton Valley Zoo's new direction was viewed more than 5,000 times. People also took advantage of the opportunity to get up close to raptors at Edmonton City Hall and take part in a celebration weekend at the Edmonton Valley Zoo.

To learn more about the zoo's new direction, visit www.valleyzoo.ca, or better yet – get closer with a visit to the Edmonton Valley Zoo.

LOOK WHO'S BACK IN THE NEIGHBOURHOOD – IT'S THOSE BURROWING OWLS

It's always a special treat to go back to an old neighbourhood, see the changes, relive the memories. Ask the 11 burrowing owls that returned to their home ground in the Nicola-Thompson valley in B.C. in April of this year.

The tiny raptors disappeared from the province in the early 1980s, coinciding with the decline of burrowing mammals that carve out the burrows which owls rely on for nesting, roosting, and escaping predators and weather.

In the early 1990s, the Burrowing Owl Conservation Society of B.C. (BOCSBC) launched a recovery program in collaboration with the local ranching community, the B.C. Wildlife Park, the B.C. Ministry of Environment and the National Burrowing Owl Recovery Team. That effort also saw the reintroduction of 84 new birds this spring, marking another successful year in the province's burrowing owl recovery program.

Like most returns to old neighbourhoods, there is a bittersweet side to this story. While the success in recovery offers significant hope, several factors such as a low rate of returning birds may still threaten the establishment of a sustainable population of burrowing owls in B.C.'s grasslands. Throughout Canada the loss and fragmentation of grassland habitat, decreased prey, increased predation, inclement weather, vehicle mortalities and environmental contaminants, have been blamed for driving the owls from their northern range and reducing their numbers from an estimated 3,000 pairs to fewer than 800 pairs nationally.

The Calgary Zoo's Centre for Conservation Research (CCR) joined the recovery program in 2004 and along with aiding in the assessment, pairing and release of the owls, is conducting studies to help refine the strategies needed to improve reintroduction success. An extensive database of reintroduction information dating back to 1992, allows researchers to study burrow characteristics such as slope, aspect and density, as well as migration and return rates and data on individual birds.

In the release area between Kamloops and Merritt, the owls rely exclusively on over 400 artificial burrows dug by volunteers and partner organizations. However, these artificial burrows may lack important features found in a natural burrow system and could be affecting their reproductive success and return rate. The CCR has collected several years of data to assess nest burrow characteristics and placement which could help to maximize the survival and breeding success of the owls as well as to evaluate the recovery strategies needed to achieve the program's goals.

Since 1992, the program has successfully released 1,164 owls and 150 have returned to the release region. Captive bred at the B.C. Wildlife Park and the BOCSBC, the owls are put through a detailed health assessment prior to release. The healthy birds are paired and assigned to release burrow locations in a manner that maximizes genetic diversity. The owls are then monitored throughout the summer by the BOCSBC and chicks are banded before their late fall migra-



owls in burrow - "A newly released owl pair peek up from their burrow. To ease the transition for the owls, soft release cages are set up around each burrow. The cages remain in place for 2 weeks during which time the owls receive supplemental feed"

LOOK WHO'S BACK IN THE NEIGHBOURHOOD – IT'S THOSE BURROWING OWLS

tion.

Past studies have shown that burrowing owls don't necessarily migrate back to their birthplace or previous year's nest site. Therefore, many of the owls released in B.C. may be nesting in regions outside the release area. It is unclear where the population migrates to in the winter, but some B.C. owls have been spotted to the south in California, Oregon and Washington. More research is needed to determine their migration patterns and wintering grounds and research partnerships with organizations in the U.S. may be necessary.

Every successful neighbourhood needs to reinvent itself to survive and prosper. As burrowing owls face increased challenges, the research opportunities and lessons learned through the reintroduction efforts in B.C. are valuable in the owls' recovery and future, not only in that province, but in other grassland regions throughout their range.



awaiting release - "A pair of owls quietly await their release. Great care is taken to ensure the owls remain calm, cool and collected during the release process. Lowering voices and covering kennels helps to cut out the hustle and bustle of the outside world"

THE GRANBY ZOO'S WILD WINGED FAUNA INVENTORIED BY ORNITHOLOGISTS

December 2008: within the setting of the Christmas Bird Count (CBC) in the Granby area, an initial contact was established between COOHY, the birdwatchers' club of Haute-Yamaska (Club d'observateurs d'oiseaux de la Haute-Yamaska) and the Granby Zoo. For this project, the amateur ornithologists requested permission to count the wild birds on the Zoo site, the Zoo being within their census area. This seemingly banal request stirred the curiosity of the Education, Research and Environment department's biologists at the Zoo; knowing which birds flew over the Zoological Garden during a cold winter's day was no longer sufficient!

From this event was born a collaborative project between the two organisations. Five amateur ornithologists, all COOHY members, made 23 visits to the Granby Zoo spread out over one year, from July 2, 2009 to July 7, 2010. As the Zoo is divided into three sections (aquatic park, rides park, and zoological area), the sampling was done in the zoological area only, about 15 ha. The frequency of the visits varied depending on the season: every two weeks from April to October and once a month from November to March (inclusively), the monitoring periods were between 6 am and 10 am. Visual and auditory methods were used to identify the birds, and particularities which could be of interest were noted. All observations were recorded on the ÉPOQ data base, which studies bird populations of Quebec, and is managed by Regroupement QuébecOiseaux. Concurrently, similar visits were made to nearby City of Granby parks; the purpose was to evaluate whether the unique environment found on the Granby Zoo site and the proximity of captive animals had an impact on the wild bird species that could be observed there.

Although there are many paths running through the Granby Zoo site, the vegetation cover is still important. The evergreen bushes and the small wooded areas of mature deciduous trees, the bodies of water necessary to some animals as well as the semi-arid spaces for others are all small scale habitats. But mostly, the Zoo is a tourist destination that is very busy year-round, especially in summer, and this fact seems to have a major impact on the results. Fifty species of birds were observed on the site between July 2, 2009 and July 27, 2010, among them, 14 nesters:



Bruant chanteur

Photo Suzanne Labbé



Monquer chat

Photo Suzanne Labbé

Very frequent : species observed in season in more than 80% of the visits		
Song Sparrow Bruant chanteur Melospiza melodia	European Starling Étourneau sansonnet Sturnus vulgaris	Northern Flicker Pic flamboyant Colaptes auratus
Mallard Canard colvert Anas platyrhynchos	American Robin Merle d'Amérique Turdus migratorius	Common Grackle Quiscale bronzé Quiscalus quiscula
Northern Cardinal Cardinal rouge Cardinalis cardinalis	Black-capped Chickadee Mésange à tête noire Parus atricapillus	White-breasted Nuthatch Sittelle à poitrine blanche Sitta carolinensis
American Goldfinch Chardonneret jaune Carduelis tristis	House Sparrow Moineau domestique Passer domesticus	Mourning Dove Tourterelle triste Zenaida macroura
American Crow Corneille d'Amérique Corvus brachyrhynchos	Gray Catbird Moqueur chat Dumetella carolinensis	Red-eyed Vireo Viréo aux yeux rouges Vireo olivaceus
Frequent : species observed in season in 40 to 80% of the visits		
Chipping Sparrow Bruant familier Spizella passerina	Ring-billed Gull Goéland à bec cerclé Larus delawarensis	Yellow-bellied Sapsucker Pic maculé Sphyrapicus varius
Red-winged Blackbird Carouge à épaulettes Agelaius phoeniceus	Cedar Waxwing Jaseur d'Amérique Bombycilla cedrorum	
Blue Jay Geai bleu Cyanocorax cyanomelas	Hairy Woodpecker Pic chevelu Picoides villosus	
Migrating : species observed once or twice during migration		
White-throated Sparrow Bruant à gorge blanche Zonotrichia albicollis	Blackpoll Warbler Paruline rayée Dendroica striata	Ruby-crowned Kinglet Roitelet à couronne rubis Regulus calendula
Hermit Trush Grive solitaire Catharus guttatus	Cape May Warbler Paruline tigrée Dendroica tigrina	
Dark-eyed Junco Junco ardoisé Junco hyemalis	Golden-crowned Kinglet Roitelet à couronne dorée Regulus satrapa	
Occasionals : species observed in less than 40% of the visits		
American Black Duck Canard noir Anas sparsa	Eastern Phoebe Moucherolle phébi Sayornis phoebe	Killdeer Pluvier kildir Charadrius vociferus
Ruby-throated Hummingbird Colibri à gorge rubis	Least Flycatcher Moucherolle Tchébec Empidonax minimus	House Finch Roselin familier Carpodacus mexicanus

Nicheurs confirmés ou probables: notes d'oiseaux au nid, présences d'immatures ou d'adultes nourrissant des oisillons.

Nesting confirmed or probable: notes of nesting birds, immature present or adults feeding the young.



THE GRANBY ZOO'S WILD WINGED FAUNA INVENTORIED BY ORNITHOLOGISTS

Comments and Conclusion

Most of the species familiar to the Zoo have also been frequently spotted within the City's neighbouring parks. An exception is the house sparrow, absent from these parks' small mixed wooded areas, as they prefer open spaces.

Moreover, on the subject of this species' presence on the Zoo site, the 1995 edition of the Atlas des oiseaux nicheurs du Québec (Atlas of nesting birds of Quebec) mentions that sparrows nest in proximity of food, near a house or a building. They feed on the ground on seeds, insects, and, in farming areas, grain, including undigested grain found in cattle feces. They will usually build their nest on an occupied building or very near one. Human presence does not bother them and, unusual fact, neither do bald eagles as we noted the presence of several of their nests in the eagles' aviary. Observations of the house sparrow were carefully documented which should help us take measures to make the habitat less favourable to their proliferation.

For sanitary and other reasons, the presence of a great number of wild birds on the site is undesirable. We have also noticed that our fruit trees encourage the presence of fruit eating species (cardinals, mockingbirds, waxwings, robins). These are not social species however so their numbers should remain manageable; furthermore, they are generally viewed as charming.

Early in the project, we expected a higher count of birds on the Zoo site, but as previously mentioned, we believe that the busy foot traffic (over 550,000 visitors in 100 days of operations between June and September) is not an ideal setting for a great number of winged fauna species.

Lastly, few bird watchers in Quebec have had the opportunity to observe a brood of wild mallard ducks sharing a pond with pink flamingos; this is but one of the memorable sightings the COOHY observers were able to enjoy thanks to their collaboration with the Granby Zoo.

Ginette Boyer
Club d'observateurs d'oiseaux de la Haute-Yamaska (COOHY)

Patrick Paré, biologiste, M.Sc.
Zoo de Granby

OTTAWA REPORT



Bill Peters
National Director
Directeur national

Hope that your summer is going well so far – if you've had summer yet – here in the Ottawa Valley we've had a day and one half, which is unusual for mid-June in this part of the country. However, early indications point to a good season for members I've been hearing from, and I sincerely hope that is the case for you.

National Office has been pre-occupied with a combination of forward planning (see the reports in this issue about the workshop in Toronto) and fighting fires. The forward planning part of the agenda is probably the most enjoyable and hopefully productive, since it gives us the chance to sit down with association members and look to the future. On the other hand, firefighting certainly has its moments!

First to the firefighting part of the past little while. Most of it centred around an inspection CAZA was contracted to carry out by the Alberta government, to examine a facility called Guzoo in that province. Interesting to note that the provincial request to CAZA was at least in part sparked by a Facebook campaign that generated some 30,000 supporters within a couple of weeks. A sign of the times?

CAZA sent in two highly qualified inspectors who produced

RAPPORT D'OTTAWA

Espérons que votre été se passe bien jusqu'à présent, si vous en avez eu un. Ici, dans la vallée de l'Outaouais, nous avons eu une journée et demie d'été, ce qui est inhabituel pour la mi-juin dans cette partie du pays. Toutefois, selon les premières indications, les membres auxquels j'ai parlé connaissent une bonne saison et j'espère sincèrement que c'est le cas pour vous.

Le bureau national a été préoccupé par diverses planifications à long terme (voir les rapports dans ce numéro sur l'atelier de Toronto) et luttes contre les incendies. La partie de l'ordre du jour sur la planification à long terme est sans doute la plus agréable et, nous l'espérons, productive, car elle nous donne la chance de s'asseoir avec les membres de l'Association et de regarder vers l'avenir. D'autre part, la lutte contre les incendies a certainement ses moments difficiles !

Tout d'abord, éteindre les feux de ces derniers temps, portant sur une inspection : l'AZAC a été engagée par le gouvernement de l'Alberta pour examiner une installation appelée Guzoo dans cette province. Il est intéressant de noter que la demande de cette province a été au moins en partie provoquée par une campagne sur Facebook qui a généré quelque 30 000 partisans en deux semaines. Un signe des temps ?

L'AZAC a envoyé deux inspecteurs hautement qualifiés qui ont produit un rapport qui a été soumis aux ministères provinciaux responsables des normes pour les zoos de l'Alberta ; ce rapport a mené à une décision de la province de fermer l'installation et de déplacer les animaux, un processus qui se poursuit à ce jour. Comme on pouvait s'y attendre, la décision de fermeture a suscité beaucoup d'irritation des deux côtés ainsi qu'une vague d'intérêt des médias avec une couverture qui varie largement entre le soutien pour la province et le rôle de l'AZAC dans le processus, et une condamnation des deux, y compris des allégations selon lesquelles l'AZAC aurait agi en conflit d'intérêt de façon à inspecter et fermer (ignorant le fait qu'il s'agissait d'une décision de la province) un « concurrent » de nos membres accrédités.

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Editor ,Greg Tarry
g.tarry@rogers.com

Established in 1975, CAZA is operated by the members, for the members. A volunteer board of Directors is elected from the membership to provide a variety of services and programs. The Board is supported by member institutions and individuals across the country who assist in providing services to the membership. For membership information contact:

Denise Prefontaine
Valley Zoo
1 780 496 6237
denise.prefontaine@edmonton.ca



OTTAWA REPORT

a report that was submitted to the provincial ministries responsible for Alberta's zoo standards, and that report resulted in a provincial decision to close the facility and relocate the animals, a process that is continuing at this writing. Predictably the closure decision generated a lot of heat on both sides of the issue as well as a flurry of media interest and coverage that varied widely from supporting the province and CAZA's role in the process, to some that were condemnatory of both, including allegations that CAZA acted in a conflict of interest manner in inspecting and closing (conveniently ignoring the fact that it was a provincial decision) a "competitor" of our accredited members.

On an entirely positive note, as you will see in other pieces in this issue, we had a very positive and productive workshop in Toronto recently, setting out useful ideas as to how CAZA and its members should approach the fundamental issue of collection sustainability, both for our managed species programs, as well as for the larger collections themselves. Some very good fodder for discussion at the fall Board meeting and conference where we hope to get more input from people like you. The other half of the day-long workshop was devoted to planning for our 2012 public information and education campaign. Under the banner of CANADA'S BIODIVERSITY CHALLENGES, the 2012 campaign will focus on the issue of water conservation, with a strong link to its impact on and importance to the world of animals. Again, we'll have some detailed proposals to put before the Board and membership by fall and will appreciate your assessment at that time.

In other news, John Moran seems determined to increase his workload as Chair of the Accreditation Commission (although he at times tries to blame us), as the number of applications for accredited membership is growing rapidly. If my count is correct, the Commission will be dealing with five cases (including new and renewal applications) when it meets this fall, and that means some extra sessions for John and his team. This is very good news for the association, and hopefully indicates a growing understanding of and acceptance for the importance of accreditation in the world of zoos and aquariums.

RAPPORT D'OTTAWA

Sur une note tout à fait positive, comme vous le verrez dans d'autres textes dans ce numéro, nous avons eu récemment un atelier très productif à Toronto, exposant des idées utiles sur la façon dont l'AZAC et ses membres devraient aborder la question fondamentale de la durabilité des collections, à la fois pour nos programmes de gestion des espèces ainsi que pour les grandes collections elles-mêmes. De très bons sujets de discussion qui seront abordés à la réunion d'automne du Conseil et du Congrès où nous espérons obtenir une grande participation de gens comme vous. L'autre moitié de l'atelier d'une journée a été consacrée à la planification des objectifs de notre campagne d'information et d'éducation de 2012. Sous la bannière DÉFIS DE LA BIODIVERSITÉ AU CANADA, la campagne 2012 se concentrera sur la question de la conservation de l'eau, et sur son impact et son importance pour le monde des animaux. Nous aurons des propositions détaillées pour le Conseil et les membres à l'automne et nous apprécierons votre évaluation à ce moment-là.

Dans d'autres nouvelles, John Moran semble déterminé à augmenter sa charge de travail en tant que président de la Commission d'accréditation (bien qu'il essaie parfois de nous blâmer pour cela), alors que le nombre de demandes d'accréditation est en croissance rapide. Si mes calculs sont exacts, la Commission se penchera sur cinq cas (nouvelles demandes et renouvellements) lors de sa réunion cet automne, ce qui signifie que certaines séances supplémentaires seront nécessaires pour John et son équipe. Ce sont là de très bonnes nouvelles pour l'Association, qui indiquent une meilleure compréhension et acceptation de l'importance de l'accréditation dans le monde des zoos et aquariums.

Tandis que tout cela se passe, nous continuons à travailler fort pour créer une meilleure compréhension de la part des organismes fédéraux pour le rôle des zoos et aquariums et la nécessité de créer un environnement politique et réglementaire dans lequel ils peuvent grandir et s'épanouir. Cela n'a pas été précisément le cas avec l'ACIA (l'Agence canadienne d'inspection des aliments) dernièrement. Pour ceux d'entre vous qui traitent avec les insectes et leur importation au Canada, c'est précisé-



OTTAWA REPORT

While all of this is going on, we continue to work away at creating more understanding among federal agencies for the role of zoos and aquariums and the need to create a policy and regulatory environment in which they can grow and thrive. That has not precisely been the case with CFIA (the Canadian Food Inspection Agency) of late. In fact as far as those of you who deal with insects and their importation to Canada, it is precisely the opposite and we continue to work with CFIA officials to iron out the problems they have created. We're also in contact with other CFIA officials to expand the dialogue about using import requirements to support our accreditation program – as is already the case for the import of camels and primates, for which CAZA accreditation is a requirement. And as directed by the Board, we will be expanding our contacts with departments like Fisheries and Oceans, Environment and the Canadian Wildlife Service.

In other areas of our world, it has been good to see the Granby Zoo has hosted an international symposium with WAZA on the vital subject of marketing the zoo and aquarium industry. Joanne Lalumiere is Canada's rep on the WAZA council, and she and her Granby team have put together a first rate program that hopefully will generate new ideas about how we approach these challenges – in particular the increasingly important arena of the social media. I'm sure we'll hear more about that at the fall conference in Kicking Horse.

Finally, a reminder that you should be thinking about awards again – we will be looking for your recommendations for your colleagues and associates whose accomplishments need to be recognized by their peers. And don't forget to start making your plans for the annual conference. Our hosts at Kicking Horse Grizzly Bear Refuge are well advanced in putting together an exciting program, and the location is simply superb. We look forward to seeing all of you there.

RAPPORT D'OTTAWA

ment le contraire qui se passe et nous continuons à travailler avec les représentants de l'ACIA pour aplanir les problèmes qu'ils ont créés. Nous sommes également en contact avec d'autres représentants de l'ACIA pour élargir le dialogue sur les exigences d'importation dans le but de soutenir notre programme d'accréditation - comme c'est déjà le cas pour l'importation de chameaux et de primates, pour lesquels l'accréditation de l'AZAC est une exigence. Et selon les directives du Conseil, nous allons étendre nos contacts avec les ministères tels que Pêches et Océans, Environnement et Service canadien de la faune.

Dans d'autres domaines de notre milieu, il a été bon de voir le Zoo de Granby tenir un colloque international avec WAZA sur le sujet essentiel de la commercialisation de l'industrie des zoos et aquariums. Joanne Lalumière est représentante du Canada au sein du conseil WAZA, et elle et son équipe de Granby ont mis sur pied un programme de premier ordre qui, espérons-le, générera de nouvelles idées sur la façon dont nous abordons ces défis - en particulier la place de plus en plus importante des médias sociaux. Je suis sûr que nous allons en entendre plus à ce sujet lors du congrès d'automne de Kicking Horse.

Pour terminer, n'oubliez pas la remise de prix - nous attendons vos recommandations en ce qui concerne vos collègues et associés dont les réalisations doivent être reconnues par leurs pairs. Et faites vos plans pour le congrès annuel. Nos hôtes du Kicking Horse Grizzly Bear Refuge sont en train de mettre sur pied un programme passionnant, et ce lieu est tout simplement superbe. Nous attendons avec impatience de vous y voir tous.

JAPANESE ASSOCIATION OF ZOOS AND AQUARIUMS UPDATE

Eitors Note: The CAZA Board authorized a donation of \$3000.00 to the Japanese Association of Zoos and Aquariums to assist in the recovery of zoos and aquariums affected by the recent earthquake and subsequent tsunami.



JAPANESE
ASSOCIATION OF
ZOOS AND
AQUARIUMS

日本
動物
水族
協会

May 26, 2011

Dear Sir and Madam,

I want to express my appreciation for your generosity in support of the Tohoku Earthquake affected zoos and aquariums. Your personal commitment was incredibly helpful and allowed us to reach our goal. Your assistance means so much to us. Thank you from all of us.

The JAZA emergency assistances for affected zoos and aquariums (transfer of feed and materials, and evacuation of animals) quieted down on April 4. Please find the details on one month report (http://www.jaza.jp/jaza_pdf/english/5_one_month_reeport_in_EN_revised.pdf).

Following is the details of our activities after April 13:

1 The support for the restoration and reintegration of affected zoos and aquariums

1.1 The affected institutions started the deliberation for their restoration and reintegration. It will take more time to have the disaster recovery plan. JAZA set up the meetings for discussion about the requirements of support from affected institutions and the possible supports from non-affected institutions. JAZA also investigated the basic points that were absolutely imperative.

1.2 JAZA held the first JAZA meeting for the zoos and aquariums affected by Tohoku Earthquake at Yagiyama Zoological Park in Sendai, Miyagi on April 20, 2011. The affected institutions - Akita Omoriyama Zoo, Morioka Zoological Park, Yagiyama Zoological Park and Marinepia Matsushima Aquarium were joined. We exchanged the opinions about the vision of restoration and reintegration, and the expectation to JAZA association.

1.3 The second JAZA meeting for the zoos and aquariums affected by Tohoku Earthquake was held at Hitachi City Kamine Zoo on April 24, 2011. The affected institutions - Hitachi City Kamine Zoo, Kiryugaoka Zoo, Aquamarine Fukushima and Ibaraki Prefectural Oarai Aquarium were joined.

2 The donation for JAZA We have been donated JPY 36,249,779 (about USD 447,196.91 / EUR313,580.31) as of May 20. We can't thank you enough for the great support around the world. We will continue to ask for donation until June 30, and after July, we will admeasure them in a suitable manner. We will establish the donation admea-



JAPANESE ASSOCIATION OF ZOOS AND AQUARIUMS UPDATE

surement committee to have the fare and prompt admeasurement. The committee will deliberate and decide the intended application, criteria, time, method of admeasurement. Based on them, the affected zoos and aquariums will receive the donation and JAZA will continue to support them to go to the next stage with the great help from those of you.

We would like to ask you to keep your kind help for Japanese zoos and aquariums. Thank you very much again for your great support.

Yours Sincerely,
Shigeyuki Yamamoto, Chair
Japanese Association of Zoos and Aquariums

CALL FOR CAZA AWARD SUBMISSIONS



Eric Solomon
Chair Awards
Committee

Now is the time to consider what great achievements at your institution deserve special recognition! Whether it is a special project or an individual achievement, every institution should ensure that their efforts are fully recognized by submitting their nominations to the CAZA Awards Committee for consideration.

There are numerous awards available, allowing for recognition of a wide variety of achievements, of ranging size and scope. Please check the list below and take a moment to consider your organization and individuals who are deserving of national recognition. The CAZA awards committee will be accepting submissions from now until August 24th. Winners of awards will be announced at the CAZA Annual Conference in October.

CAZA AWARDS

Thomas R. Baines Award

This award recognizes outstanding achievement by an Accredited Institutional member in one of four categories.

- Exhibit Design
- Animal Husbandry Success
- Education
- Other

Eligibility - CAZA institutional members.

Eleanore Oakes Award

This award recognizes significant achievement in any field of zoo or aquarium endeavor. The focus of this award will be on recognizing projects of a smaller scope or budget in one of four categories.

- Exhibit Design
- Animal Husbandry Success
- Education
- Other

Eligibility - CAZA institutional members

Peter Karsten Conservation Award

This award recognizes an individual or institutional achievement in the field of conservation. Applications are encouraged for projects in the fields of conservation education, “green” operations, habitat preservation, species restoration or support for biodiversity.

Eligibility - Accredited CAZA member institutions or individual members in good standing.

Col. G.D. Dailley Award

This award recognizes achievement in propagation and management programs that lead to the long-term survival of at-risk animal species or populations.

Eligibility - CAZA institutional members.



CALL FOR CAZA AWARD SUBMISSIONS

Animal Enrichment Award

This award recognizes creativity of design and implementation of initiatives that foster enrichment for the animals in the collection of a member Zoo or Aquarium. The award recognizes projects that create a positive environment that compliments the species' physical, mental and social needs, while maintaining an environment that reflects their natural environment.

Eligibility - CAZA institutional members

The Animal Care Professional Award

Rewards innovation and contribution to any zoo-aquarium program by a zookeeper or an aquarist.

Eligibility - Staff employed at CAZA institutional members.

Volunteer of the Year

This award will recognize the valuable contribution a volunteer has made to a member Institution of CAZA in a given year. While only one award will be given out in any one particular year, all nominees will have their names read out at the CAZA Fall Conference and recorded on a historical honor role.

Eligibility - Volunteers who support the efforts of CAZA institutional members.

Certificate of Merit

There are many people who devote numerous hours to activities that promote their facility, the animal world, or the CAZA organization. The Certificate of Merit may be awarded to honor such individuals within the CAZA organization for their extraordinary contributions to the zoo and aquarium world. This is an opportunity to acknowledge their efforts!

A complete list of criteria and instructions for completing submissions are available on the CAZA website at http://www.caza.ca/en/membership_and_services/awards/
(http://www.caza.ca/fr/adhesion_et_services/prix_lazac/)

Questions concerning preparation of award nomination submissions may be directed to Bill Peters, CAZA National Director, at (613) 327 9402, or e-mail to bpeters@caza.ca .